

East Midlands Branch Newsletter

From the Editor

Thank you to all who attended this years member's day and AGM. Although I was unable to attend myself the feedback I've heard says it was an enjoyable day which inspired lots of debate .

This week we've also had the second library visit in our programme of events and dates are now confirmed for visits throughout the year. Have a look inside- we'd love to see you at one!

Cheryl Brooker

CILIP is all of us



rang Annie for her views and it was felt that a milestone had been reached in realising the ambition that CILIP is recognised as the natural voice for libraries in all sectors

The big issues facing the sector at the moment are unemployment, with jobs under threat and real people being affected by decisions. The challenge is getting everyone to recognise that libraries and information are interwoven through the whole of society. She said, "Everyone thinks they know what librarians do" but the words *libraries* and *routine* are at different ends of the spectrum.

CILIP is currently facing financial difficulties and relies heavily on its business activities which have declined due to the economic situation the country has found itself in. The

On March 22nd library and information professionals gathered from across the region at Derby's Quad for the annual East Midlands branch of CILIP members days and AGM.

Branch chair **Mary Bryceland** gives a detailed account of the morning's session...

The morning session was led by Annie Mauger, CEO of CILIP,

who spoke about the future structure and role of CILIP.

Change is happening fast at Ridgmount Street and Annie has been reminding staff that members pay their wages. She is looking at internal working and what CILIP can do for its members; and at raising the profile of library and information services. Ed Vaisey, Minister for Culture, Communications and Creative Industries,

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membership of CILIP remains “sort of stable” ~ with some members leaving, while others are joining. CILIP is also currently going through a change programme, not a review.

The big issues facing CILIP are;

- Finding ways to save money and become sustainable.
- Continuing to be relevant to members across a huge spectrum of information, literacy and knowledge.

There are many challenges and changes on the road to achieving this which will incorporate

- The outcomes from defining our professional future
 - Advocacy & thought leadership
 - Networking & communities
 - Continuing professional development
- New-look CILIP
- New priorities
- New partnerships
- All this will happen nationally and locally

Advocacy will include media campaigns; Annie is currently

talking with the Women’s Institute about the possibility of a joint campaign.

Annie spoke about CILIP’s [Vision and Mission statements](#) and reminded us that the relationship with branches and groups is consultative and collaborative

She also said that “We can’t do it alone, we need your support and we have to get better at working together.” Branch and group volunteers are already involved in the process through the Branch & Group discussion paper which was produced in February.

Lastly Annie reminded us that “CILIP is all of us” and Bidy Fisher (Past President) asked us to get out into our communities and take advantage of opportunities to advocate. Briefing documents can be [downloaded](#) from the CILIP website.

We then split into groups to discuss different aspects of Annie’s talk and reported back. Annie was then taking notes back with her to Ridgmount Street

**Mary Bryceland
Branch Chair**

New committee member Marianne Bamkin was also inspired enough to share her thoughts on the day...

CILIP is finding a voice through Annie Mauger, its CEO, who spoke passionately about her ambitions for CILIP. She intends to use the voice to shout very loudly that society needs libraries, librarians and knowledge workers more than ever.

She is also attempting to unify the different threads of CILIP membership, from whatever library sector, to form a cohesive and strong professional body.

The second speaker of the day was Bidy Fisher who currently has a role very like that of the past Queen

Mother, she is a past president, but still working towards the better function of CILIP for its members. She has been given the task of exploring the nature and definition of Information Literacy and how to embed it into CILIP’s policy.

These women showed leadership and passion for the information profession and are set to change CILIP so that it becomes a body that listens to and represents its membership.

It also indicated the dedication of the East Midlands branch to invite both prestigious women along for a member’s day, and the branch’s determination to be part of the voice that will shape the new improved CILIP.

Marianne Bamkin



Delegates discuss issues raised by Annie’s address

Introducing new committee members

At our last branch meeting we were lucky enough to welcome two new committee members. We thought this would be an ideal opportunity for them to introduce themselves and share why they decided to join the committee...

Sarah Childs

I'd been thinking of joining one of CILIP's branches or special interest groups for a while but it was "one of those things" that I never quite got round to. Then a few weeks ago I gave a speech to the Women's Institute highlighting the importance of public libraries, where I met Joan who asked me if I would be interested in going to a committee meeting.

I have worked in libraries since 2007, when I started to work part-time in my faculty library whilst I was at university. I subsequently undertook a graduate traineeship at Middlesex University, and currently work part-time at Loughborough University Library, whilst I study full-time

for a masters in Information and Library Management.

At the moment I'm working on finishing up my course, and am applying for jobs across the country - so I'm afraid my time with the East Midlands Committee may be short, but I hope to make the most of it!

Marianne Bamkin



Marianne I came to librarianship almost by accident, not many years ago. In 2004 I was looking for a full-time teaching post, but was attracted by an advert to be a library assistant on a children's mobile library. I was very surprised to get the job, and even more surprised to find that it wasn't a job, it was like coming home. Lurking around bookshelves is certainly my natural habitat. Since then I

qualified as a librarian, completed a masters, been a school librarian and I am now studying for a PhD at Loughborough University. The subject of my research is the contribution of children's mobile libraries to improving children's literacy.

Prior to 2004 I had been a shop assistant, shop manager, adult education teacher and manager, school teacher, playgroup supervisor and mother three times over. I like to describe myself as a "Very Mature" student. All through my life I have used and enjoyed libraries

and now that libraries are under threat and the role of a librarian is not understood I feel I need to become involved with CILIP to fight for the role of the library and librarians in current society. This is why I chose to become a member of the East Midlands Branch of CILIP.

If this has given you food for thought about getting more involved in branch activities get in touch with either branch chair Mary Bryceland pmmbr@googlemail.com or branch secretary Linda Dawes emboc@bc-d.co.uk.

Forthcoming branch visits

The visits programme is now complete for this year and events will include

- A tour of Nottingham Trent University Library on Thursday 30th June from 2.00 - 4.15;
- A morning tour of Nottingham Central Library on Wednesday 5th October

- An afternoon tour of Leicestershire Records Office of Thursday 17th November

Further details will be available nearer the events and places can be booked by contacting branch secretary Linda Dawes email: emboc@bc-d.co.uk.

News from Burleigh Community College

Burleigh Comics Have a Fun Day

Students at Burleigh Community College were treated to a comic making day recently. Library Manager Sheila Holland arranged for Comic Artist and Writer Kev. F. Sutherland to spend the day at Burleigh, leading Comic Art Masterclasses with students. Mr Sutherland has produced work for the Beano, Star Trek, Viz, Spiderman and the Funday Times to name a few. By the end of each 2 hour session, students had produced a 12 page a comic. This was then copied to enable each student to

take a copy home. To complete their comic drawing experience, Mr Sutherland drew a caricature of each student. Mrs Holland reported that the day had been a resounding success with many staff and students watching from the sidelines wishing they could join in. With the day proving so popular, Mrs Holland is already working on future Comic Art Masterclass visits.

World Story Telling Day at Burleigh

Library Manager Sheila Holland invited Burleigh Playgroup to the Learning Resource



Comic artist Kev F Sutherland

Centre on World Story Telling Day. She explained to the children how important it was to look after books and read them some stories where they had to try to find hidden objects on each page. The children enjoyed the session

and Mrs Holland decided to make it a regular part of The Learning Resource Centre annual calendar.

Sheila Holland
Library Manager
Burleigh Community College

East Midlands Events

Introduction to People Management Wed 15 Jun 2011 9.30am –4.45pm

LIEM is offering a one-day training event aimed at team leaders and operational managers working in library, information and archives services to help them develop and enhance their skills in managing people.

As a result of this training, you will:

- Be clear on your role and responsibilities in relation to managing people
- Develop your own leadership style
- Performance manage in a way that motivates & gets the best from employees
- Identify actions to deal with your most significant challenge in managing employees

The training day will be held at the Leicester Creative Business Depot, on Wednesday 15th June 2011, from 9.30 – 4.45. Lunch will be provided and coffee and refreshments will be available on arrival from 9.15 am and throughout the day. Twelve places are available on the training day and a booking form can be found at www.liem.org.uk

Cost per participant will be £95 for LIEM members and £130 non-members.

Managing for Excellent Customer Service in Libraries, Archives & Information Services Thurs 30th June 9.30am-4.45pm

This course is for managers & team leaders responsible for delivering excellent

East Midlands Events Continued...

customer service through their teams, a particularly challenging aspect of their role at times of change & when working with fewer resources. It will enable managers to share experiences and ideas; the course focuses on both the strategy & the staff

skills needed to maintain an excellent service to customers.

Benefits to you: by the end of the workshop, you will be able to:

- Recognise the role of the manager in promoting & delivering excellent customer service
- Develop a strategy for improving customer service and managing expectations at an organisational and a local level
- Be pro-active in making systems more customer orientated
- Handle customer problems &

complaints effectively
Coach & support staff in developing & maintaining excellent customer service skills

The training day will be held at the Leicester Creative Business Depot on Thursday 30th June 2011, from 9.30 – 4.45. Lunch will be provided and coffee and refreshments will be available on arrival from 9.15 am and throughout the day.

Twelve places are available and the booking form can be found at www.liem.org.uk

The cost per person is £95.00 for LIEM member organisations and £130.00 for non-members

Follow your branch online

East Midlands Branch learns how to tweet!

You can now follow your local Branch on the following:

Twitter ♣ <http://twitter.com/CILIPEMBranch>

Netvibes ♣ <http://www.netvibes.com/cilipembranch>

Blog ♣ <http://cilipembranch.blogspot.com>

Flickr ♣ <http://www.flickr.com/photos/emboc>

Facebook ♣ <http://tinyurl.com/embocfacebook>

Contact Us

We welcome contributions whether it's articles, events, book reviews or letters. If you have anything you would like to include in the next issue please forward to the editor by 19th August 2011. Feedback on the newsletter and suggestions for content also welcomed. Contact details for the editor are below

Email: cheryl.brooker@leics.gov.uk



Find us online:
<http://www.cilip.org.uk/branches/byregion/eastmidlands/>

Information about the branch and committee are available here as well as our monthly new bulletin and quarterly newsletter