



NEWS

May/July 2011 - Issue 25

Conferences: Have They Had Their Day?

There's a lot of talk about conferences and exhibitions getting smaller and as a consequence that their relevance is diminishing. Having just got back from British and Irish Association of Law Librarians' (BIALL) annual conference and just about to embark to the USA for American Association of Law Librarians' (AALL) annual meeting I would say they are as relevant as ever. BIALl and CILIP's Library Software Showcase have just as many exhibitors as in past years but delegate numbers are down this year.

BIALL was very buzzy. I was there as exhibitor representing Bailey Solutions, as CLSIG Chair, and as a speaker. Delegates liked the venue, remarked that the quality of the presentations was high and that content was relevant, which is important for justifying attendance. One delegate commented that her boss didn't pay for her to go to the social events. Her boss is surely missing the point - the most important stuff happens at social events! How else would it be possible for me to speak to so many people in such a short space of time? I had conversations about the Defragmentation Discussion which helped form my views on this forum. As CLSIG Chair I talked informally with BIALl committee members about our forthcoming Graduate Open Day. I also talked with fellow committee members and together we came up with a new idea for one of our future Professional Development Club Seminars. I met James Mullan in the bar and together we formed our plan for the CLSIG LinkedIn Workshop held later in June. As Director of Bailey Solutions I met up with existing clients who I was able to help and they made useful suggestions for improvements to our software. I reconnected with business associates. I was able to show our products to potential new customers. Exhibitions are a great vehicle for keeping up to date with what's new in the market and from the exhibitors' and delegates' points of view a very efficient use of time to see people on a face to

face basis without travelling or having to make appointments. And there is no substitute for face to face meetings. Email, phone or web meetings just aren't the same or memorable as meeting people for real. I would say my most important connections are made at conferences - there's nothing like having a drink or meal with people to make new friends and acquaintances.

It is the smaller conferences that I think are more successful because they are less intimidating and impersonal than huge events. A large event like AALL manages to work because it is made up of small groups just like CILIP's branches and special interest groups and they retain intimacy. The demise of the Library & Information Show was surely down to the fact that it was a crowded market place for two such generalist events and the failure to engage at a personal level. Online Information still suffers from this and yet even the heavy snow falls didn't deter visitors last December. Our stand was busy! CLSIG was represented by three speakers in the Online Information programme. Conferences are a forum for bring communities of people together to share ideas and experiences. None of us work in isolation - it would be a sad world if we just did our jobs and never met our colleagues - working is such a sociable activity. Get along to a conference and network or better yet, come along to one of our next Professional Development Club Seminar to hopefully learn something new or get a different perspective and network later over a glass of wine. hope to see you (face to face!) soon.

Penny Bailey, Chair CLSIG



In this issue

CILIP's Five Year Strategic Plan	2	CLSIG Bitesize News	5
CILIP Groups Meeting - Brief Update	2	CLSIG 40th Celebration	6
CLSIG/NetIKX SharePoint Seminar	3	EURIM - Quality Information	7
New York Meetup Group	4	CLSIG Committee	8

CILIP's Five Year Strategic Plan

Introduction

CILIP trustees have been considering the priorities for the next five years for CILIP UK. The organisation is at a crucial point both in terms of its future sustainability and the changing needs of the profession. The DOPF consultation gave a clear steer about the members' views on the way forward. The change programme has brought us to the position where we can plan for the future and must give a clear indication to the members and stakeholders that we are responding to the current environment and planning to be a dynamic professional body for the future.

At the same time, the financial position continues to be challenging. We have to find ways to be innovative, to work in partnership and above all to

grow the membership through being increasingly relevant to a broad range of workers in the sector. There are some real challenges and balances in retaining our unique chartered status whilst extending our membership to new groups of professionals and those not traditionally qualified.

The delivery plan for next year will be based on the key ambitions and be delivered through devolved operations across all of the four nations.

What we want to know from you

- Do you support the strategic ambitions and the core areas of activity underneath, to be delivered within the limitations of the budget?
- Can you answer the key questions at the end of each summary to be able to help us to feed back your views to Council members?

CILIP Groups Meeting - Brief Update

Francis Muzzu introduced himself as the new Head of Customer Services, CILIP, in which role he will be the main point of contact for Groups. Annie Mauger then outlined the project's (CILIP restructuring and moves to Groups merging) progress thus far, briefly noting the many internal changes at CILIP HQ (also reported in the latest Update) and stressing the objective of being (financially) sustainable. She emphasised that CILIP wasn't trying to force groups to merge and recognised that this might not be appropriate for some groups.

Three Groups were scheduled to outline their progress with merger talks, the first of which was to have been CLSIG, but as Penny Bailey was

CLSIG News is published bi-monthly electronically. Back issues are available on www.clsig.org.uk

Editor
Alison Thorne
athorne@smtt.co.uk

Editorial Assistant
Abigail Phillips
abigail@clsig.org.uk

Editorial Adviser
Oriole Newgass
oriola@legal-im.co.uk

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unwell, Francis summarised CLSIG's views, which were a willingness to be considered for merger, some ideas about how the whole process might go forward, and some initial contacts with other interested groups (Patents etc.).

The other two sets of groups (UC&R & CofHE and CSG & DG) were more advanced in discussions about possible mergers. This then led to various questions about the practicalities of taking this forward - e.g. consultation with membership, the need

for a Special Meeting to ratify any decision etc.

Annie Mauger then reported on various developments on capitation/funding/Group accounts. CILIP Council has agreed the restoration of some form of financial support for Groups, but this is likely to be more closely related to (CILIP) aims and objectives, and the exact amount won't be known until later. CILIP had been reviewing the financial situation across all Groups, Branches etc, and Annie reported that their Auditors were urging a "better model" for accounts, as well as a requirement for all group accounts to be independently audited. There was also a proposal for a Single Bank (not a single bank account) to reduce admin when setting up new accounts, adding new signatories etc.

Francis briefly outlined his plans to improve communications, and requested that each group provide him with contact details for Chair and Secretary, as well as possibly Treasurer and other committee members if we wish. He plans to issue a new shorter, simpler B&G News monthly.

There was a brief discussion about the forthcoming elections and the role of officers in both the current and future Group format - apparently, we don't now need to have elections for specific committee roles, and these can be allocated by an elected committee as appropriate.

Finally, Annie introduced Council's strategic ambitions and 5-year business plan, and asked attendees if they could give a first response to the initial ideas. She will send these out shortly - responses by end of August!

Francis Muzzu will be producing a fuller report.

David Griffiths
ADLG
(CLSIG Webmaster)

**The report is now available on the CLSIG website*

CLSIG and NetIKX Joint SharePoint Seminar 2011

British Dental Association, 18 May 2011

Event Report

On Wednesday 18th May, CLSIG/NetIKX hosted an interesting gathering, where about 45 people listened to a presentation by Mark Field on the implementation of SharePoint and cloud platforms at the Department for Education, followed by case studies and group discussions led by Hugh O'Neill (Knowledge Manager, EMEA for Jones Lang LaSalle) and James Andrews (KIM Officer at the British Red Cross).

Mark spoke about the improvement in document control and compliance at the DfE since the introduction of the SharePoint-based system.

The main theme of Mark's case study was to highlight the importance of achieving staff participation and acceptance of any new platform and to get beyond the perception that it is merely a case of "the intranet's changed". Mark did this at DfE by identifying key people to become advocates or "champions" of the new system, he made sure that these people were in senior roles and with a reputation for being **resistant**.

Hugh also had experiences of promoting SharePoint as a Knowledge Management tool at Jones Lang LaSalle, where he helped to implement a platform that enabled previously technophobic executives to collate and share information about contacts, intangible market and competitor intelligence and business information. He stressed the importance of approaching the setup from a Knowledge Management standpoint rather than as an IT project, a point which seemed to echo the thoughts of Mark Field, who found that avoiding SharePoint and Microsoft language helped to improve engagement with the project. Hugh also found that making the platform visually appealing made it much easier for people to engage with.

During questions and answers session, user-engagement came up time and time again, as well as references to open government regulations and with that, the future prospects for using SharePoint platforms to provide linked data to people within and outside of public sector organisations. With this in mind, Hugh O'Neill stressed the importance of having common versions of the programme to make sure that different sets of data are compatible and able to migrate from one platform to another. I asked Mark Field whether, as the roll

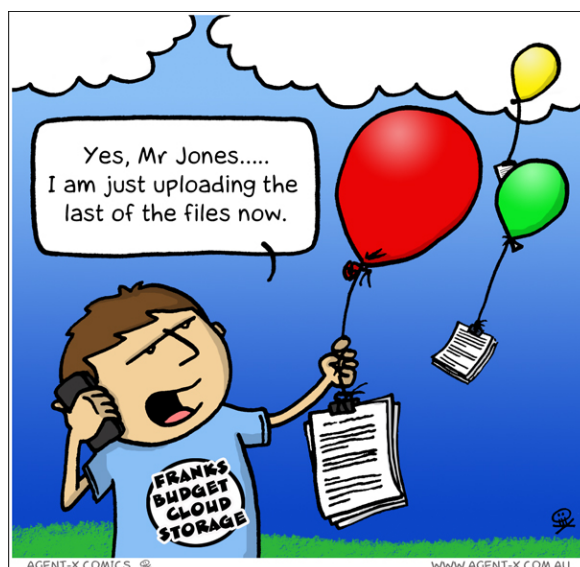
out of this type of platform continues across departments, if the use and choice of different programmes or even versions will hinder the linked data aspect of open government. This will most likely depend on the attitudes of different departments and Permanent Secretaries and how they are able/forced to collaborate.

It was particularly interesting to compare these observations to those made by the information Commissioner and Paul Davidson (Local e-Government Standards Body) at the recent ISKO Public Access to Information conference (see my blog post 14th April 2011) and may be an indicator of further business opportunities in exploiting Open government, linked data and FoI requirements within local and national government.

In all, even though approaching the seminar from a non-technical viewpoint, it was clear that there is a groundswell in favour of using SharePoint and Cloud systems, with upgrades to later versions inevitable. The key points appeared to centre on the importance of making the platforms easier to use, which in turn will improve user participation and acceptance, as well as the increased likelihood that organisations in all sectors will be looking to implement and improve their use of SharePoint.

Matt Woods, Contracts Recruiter, TFPL

<http://blog.tfpl.com/tfpl/2011/05/report-on-the-clsig-netikx-conference-on-making-the-most-of-sharepoint.html>



THE NEW YORK LIBRARIANS MEETUP GROUP INVITES CILIP MEMBERS TO THE US



Welcome to New York Librarian's MeetUp: <http://www.meetup.com/NYLibrarians> a social network for librarians, library students, and anyone else interested in libraries and the information profession. We discuss developments in the library world, professional opportunities, emerging technologies and visit libraries, museums, galleries, anywhere that may be of interest to information professionals and bibliophiles.

In 2011, we have visited the Mendik Library of New York Law School; the Three Faiths Exhibit with the New York Library Club at the Schwartzman Building of New York Public Library (you probably know it as the big building with the two lions in front); the Houdini exhibit at the Jewish Museum; Swann Auction Galleries for a sneak preview of fine books where we were treated to up close inspections of beautiful printed and manuscript materials and a visit to New York University's Bobst Library.

We share activities with other library oriented groups such as the New York Library Club and Urban Librarians Unite. Our members and other interested parties are kept up to date with news of the library and information professional world through our website and social media such as Delic.i.ous, Digg, Facebook, Flickr, LibraryThing, LinkedIn, MySpace and YouTube

We have a MeetUp Blog: <http://nylibrariansmeetup.blogspot.com>. You can follow us on Twitter: <http://www.twitter.com/nylibrarians>. We would love to have any CILIP member join us for a program and our after program discussions for coffee, tea (although tea in the U.S. doesn't measure up to tea in the U.K.) or a snack if you are visiting New York.

For further information, please visit our website or contact the organizer directly (Stephanie Gross, MLSIS: ereserves.stephanie@gmail.com; Skype: Stephanie.L.Gross). Cheers!



Editor. What a fun idea, looks like a good excuse to visit the Big Apple. Who invited Ross Kemp?

Newsletter Contributions Wanted

Contributions for our Newsletter are always welcome. Does anyone want to write about library apprenticeships in law firms? Or is there an issue you really think others need to know about? Or send us your ideas for articles you would like to see commissioned! We always need candidates for

"A day in the life of..." Please see below, for more details/ideas on what you can put into your "A day in the life of..." .

Send your contributions or ideas to newseditor@clsig.org.uk



Would you like to volunteer to do a "Day in the life of..."?

To get the brain juices flowing here are a few questions:

- How did you become an Informational Professional?
- How long have you been in your present post?
- What's a typical day like?
- Did anything happen out of the ordinary?
- What are the things that really make your work interesting?
- Are there any aspects of your job that aren't so great?
- How's the salary and career progression?
- What skills do you need to be a top-notch Informational Professional?
- Do you have a mentor, or person I most admire who has helped you in your professional life?
- 5 tips you would like to pass to your fellow professionals?

Most items are about 500 words, but if yours is over this word count - all the better, you're a budding author. Please send literary offerings to Alison Thorne, the Editor at: newseditor@clsig.org.uk

CLSIG Upcoming Events

- Susie Kay on *Time Management*, on 21st or 22nd September from 6.00 - 9.00 pm. Following the success of Susie Kay's talk on Professionalism at our AGM, Susie is returning to talk in her series about Professionalism in September.
- Further events are scheduled for 2011 on topics including: House of Lords Trip, Middle Temple, Information Safari, Redundancy Seminar and Graduate Day.
- *NetIKX Seminar on Developing our capability and AGM*, Thursday, 22 September 2011

CLSIG Bitesize News

CLSIG's 40th Anniversary Celebration - Celebratory Newsletter Issue

We need your memories! Are you a founder or former member of CLSIG or ICLG as it was first known? Do you have any interesting tales or anecdotes of the early years / 10 / 20 or 30 years ago? If so Alison Thorne our Newsletter Editor would like your contributions for a special anniversary issue of our Newsletter. Please send your contributions to: newseditor@clsig.org.uk



Open Library: publicise or share your library

Our membership survey told us that you would like more library tours especially of other members' libraries. This is an opportunity for you to publicise your library if you are open to visitors. Or if you are a private library, why not have an 'Open Library' session with a view to sharing how you run your services with other information professionals. We

are asking for volunteers to put forward an 'Open Library' daytime or evening slot of 2 -3 hours duration between the beginning of September and the end of December. All you need to do is provide opening time(s), venue and welcome your visitors with a tour or discussion space. CLSIG will publicise your Open Library and manage the guest list. If you'd like to provide refreshments, then we could make a small charge to cover the cost. Make it fun and festive with mince pies and grog in December? And we don't just mean London - volunteers from other cities too please! We can also publicise the event with the help of your local CILIP branch.

Hanna Lewin is back - but we still have vacancies ...

We are very pleased to welcome Hanna Lewin back on the committee. Hanna has taken up her previous role as Publicity Officer so undoubtedly you will see missives from Hanna soon. We still have vacancies for Vice-Chair and an ordinary Committee member...

STOP PRESS

CLSIG 40TH CELEBRATION

DUE TO UNFORSEEN CIRCUMSTANCES
THE JUNE DATE WAS CANCELLED
THE CELEBRATION WILL NOW TAKE PLACE ON

MONDAY 28TH NOVEMBER 2011

This year is the 40th anniversary of CLSIG.
We are very excited to be planning this celebration and reminiscing over the history of CLSIG.
Put the date in your diaries now!
We have booked the historic and impressive Marble Hall at the Royal Society
so get your party frocks and lounge suits ready!

The CLSIG Committee invites you to a celebration to be held at:

***Marble Hall, Royal Society,
6-9 Carlton House Terrace, London SW1Y 5AG***

Doors open 6.00pm, Carriages at 10.00pm

CLSIG members: £15, Non-members: £20, Students/concessions: £10

Dress code: Lounge Suits

For information and to be added to the guest list: events@clsig.org.uk

Cheques: made payable to CLSIG and sent to Tracey South, TFPL Intelligent Resources,
160 Queen Victoria Street, London EC4V 4BF

Payment: to be received by 1st November 2011

Cancellations/refunds: must be received one week or more before the event for a refund to be made

The event has been kindly sponsored by: SWETS, Wolters Kluwer and Demco Interiors



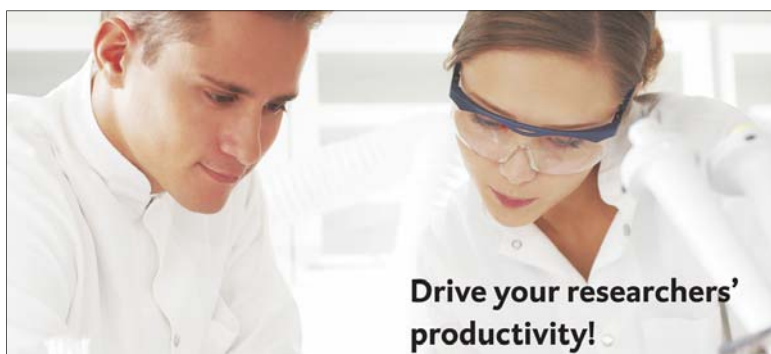
Swets Document Delivery Service

Swets has entered into a partnership with Reprints Desk to offer a new Document Delivery Service as an alternative, productive route to relevant, quality content.

The service specialises in the delivery of scientific, technical, and medical (STM) content from both print and electronic sources. It simplifies single article procurement and delivers official, copyright-compliant material directly to end users on the day of ordering, usually within minutes.

All content arrives in clean, full colour, PDF format and a number of flexible ordering options are available, including link-outs and web services. Further, the system allows for order status tracking and reporting, with 24/7 service and a simple pricing structure.

Swets is offering Document Delivery Service demonstrations and trials; visit www.swets.com/document-delivery-service or [email Sarbjit Dhillon](mailto:email@swets.com) for more information.



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Improving the Evidence Base: The Quality of Information

New EURIM report: Public sector information - fit for purpose or a growing liability?

The EURIM Report, "Improving the Evidence Base: The Quality of Information" focuses on the data collected by most public sector bodies and the information that is based on this data. It challenges how fit for purpose much public sector information is and sets out what needs to happen to address major shortcomings. Many applaud the idea of evidence-based policy-making and much more information is being made available to the public for transparency and accountability reasons. It is therefore essential that the quality of the information is sufficient for the purposes to which it is being put. This is especially the case when public expenditure is being so heavily reduced and remaining resources need to be targeted on those things making the most effective contribution.

Guy Daines, CILIP's Head of Policy, chaired the EURIM subgroup that drafted the paper and CILIP was also one of the sponsors of a Local Government Association Conference fringe event where the report was launched on 29 June. A number of CILIP members from UKeIG (UK e-Information Group) and GIG (Government Information Group) commented on drafts of the report.

Read Guy Daines' blog post about chairing the EURIM subgroup and how this ties in with the Big Society and Government:

<http://communities.cilip.org.uk/blogs/informationadvice/archive/2011/07/26/big-society-and-government.aspx>

The EURIM Report, "Improving the Evidence Base: The Quality of Information" is now available on the EURIM website:

http://www.eurim.org.uk/activities/ig/1106-QoI_ImprovingTheEvidenceBase.pdf

For further information contact:

Guy Daines
Head of Policy
Email: guy.daines@cilip.org.uk
Tel: 020 7255 0632

Notes:

EURIM - The Information Society Alliance - brings together politicians, officials and industry to help improve the quality of policy formation, consultation, scrutiny, implementation and monitoring in support of the creation of a globally competitive, socially inclusive and democratically accountable information society. CILIP is an Associate Member.

CILIP Website

CLSIG Officers & Committee 2010 - 2011

Chair	Penny Bailey	chair@clsig.org.uk
Vice-Chair	Vacant Position	vicechair@clsig.org.uk
Hon. Secretary	Irena Valouchova	secretary@clsig.org.uk / events@clsig.org.uk
Hon. Treasurer	Sue Edgar	treasurer@clsig.org.uk
Membership Secretary	Rebecca Davies	membership@clsig.org.uk
Publicity Officer	Hanna Lewin	hanna@clsig.org.uk
Webmaster	David Griffiths	webmaster@clsig.org.uk
Deputy Website Editor	Katie Carter	katie@clsig.org.uk
Sponsorship Co-ordinator	James Mullan	james@clsig.org.uk
CLSIG Rep. to CILIP Groups	Oriole Newgass	oriole@clsig.co.uk
CLSIG News Editor	Alison Thorne	newseditor@clsig.org.uk
Editorial Assistant	Abigail Phillips	abigail@clsig.org.uk
Events Team Member	Tracey South	tracey@clsig.org.uk
Events Team Member	Irena Valouchova	irena@clsig.org.uk
CLSIG Rep. to Special Libraries Panel	Sandra Ward	s.e.ward@btinternet.com
General Committee Email Address	-	info@clsig.org.uk

Give Something Back: Mentor Training Course

Monday 5th September 2011
Location: CILIP HQ London

PTEG Members £20 (inc VAT)
Non-PTEG Members £35 (inc VAT)
Half day for CILIP update only £12.00
Facilitators: Carol Brooks
To book contact: carol.brooks@derbyshire.gov.uk

Course Outline

The purpose of the mentoring course is to provide participants with a background to mentoring, a basic framework for conducting mentoring both long and short term. The focus of the event is to enable participants to develop effectively as mentors in the context of the CILIP professional development scheme.

Mentor Training is a requisite for becoming a CILIP Mentor and this course is suitable for all CILIP members who have recently registered as CILIP

mentors or are thinking of registering. Do come along and find out more about the mentoring scheme.

By the end of the day participants will:

- Understand the function of mentoring in the CILIP CPD process
- Have had the opportunity to explore and experience mentoring
- Be able to make an assessment of their capability as mentors and identify their development needs in this area

Members who have previously attended a course on mentoring skills may attend the afternoon only to join in the elements relating to the CILIP scheme.

Dates and places aren't suitable?

PTEG are planning other dates at other locations but need to know what demand will be like. Feel free to express an interest by contacting Carol Brooks and stating where you would be prepared to travel to.

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