

# ICLG News

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## ICLG Survey

The responses from the ICLG Survey are now in, and the results are being collated. The full survey will be available on the ICLG Web site in December. The survey response rate was 10%, which although not high has given the Committee enough data to form a reasonable picture of our members' needs and wants.

Following on from this the Committee has taken the decision to cease producing the newsletter in paper form. The survey showed that 52% of respondents wanted the newsletter in print and pdf, while a further 48% wanted pdf only. Given the strength of support for pdf the Committee has decided to produce the newsletter exclusively in this format.

This means that the next newsletter will only be available from the ICLG web site, and that you will be notified by email when it is available.

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Producing the newsletter in pdf will save the Committee a small fortune in printing costs, and this money will be able to be used in other ways which will benefit our members. Having a pdf only version of the newsletter will also help me to brighten up the look of the newsletter with, for example, colour. Using any form of colour in the print newsletter, apart from the very minimum of red, makes it much more expensive, and was the main reason we didn't use it in the past.

Overall I am very pleased with your opinion of the newsletter. The survey showed that your overall opinion of it broke down as follows:

Excellent: 12%  
Good: 67%  
Fair: 19%  
Poor: 2%

With the feedback you have provided us with myself and the rest of the Committee will endeavour to produce an even better newsletter and service to our members in the future.

Cheers.

**Doug**

## Career & Personal Development - A Crucial Area for the Industrial and Commercial Librarian

### Personal development

It is important that all librarians who work in the industrial and commercial sector make career and professional development a priority if they are to

succeed in their chosen careers. I wholeheartedly agree with Past-President Margaret Watson's call for professional development and Bob McKee's excellent leadership if we are to make the library and information world as exciting and relevant in the future as it is today. How librarians should be following professional development and how often they should be doing it is a personal decision for them.

Every 6 months all librarians and information workers in the profession should be reviewing their personal progress:

- Keep a log of every major activity, event, visit, seminar, major project or enquiry work you have done in a notebook and/or computer system and update it when you can.
- Have a fully up-to-date CV (Curriculum Vitae) and list of referees always ready so everyone is prepared to succeed, a theme which Michael Martin (Head of Careers, CILIP) was keen to emphasise at the Olympia Online Exhibition in December 2003.
- Read as much professional literature as you can (not just CILIP Update and Gazette).
- Go on the Internet and visit websites providing professional information other than CILIP (Chartered Institute of Library and Information Professionals).
- Attend as many meetings as possible and get on some library-related committees.
- Get on some electronic discussion lists such as LIS-CILIP plus others relevant to your profession.
- Read through the list of events on the CILIP website for details of low-cost seminars, visits and other events.
- Talk to colleagues old and new – find out as much about them as you can.
- Obtain Chartership and then Fellowship of CILIP if you have not already done so. Consider revalidation if you have already chartered.
- Take evening classes such as ECDL (European Computer Driving Licence).
- Maintain a portfolio of achievement – be imaginative and update it constantly.

## Conclusion

Always prepare to have the evidence and lists of your achievements to hand or and easily obtainable

so when that dream job comes up, you are prepared for it and better than the other 200 or so applicants for the same job. Therefore we can all benefit from further good news in the press about libraries and information centres in our profession for the benefit of ourselves as a whole both now and in the future.

*Alex Seymour is Assistant Information Officer at The National Autistic Society. E-mail: Alex.Seymour@nas.org.uk*

## ICLG Webmaster Vacancy

CILIP are in the process of migrating all the special interest groups over to the new format website. This will have advantages for the groups in look and functionality. At present the ICLG website is hosted on CILIP's servers and to get something updated I change the html code, send an amended file to them and then they upload it. The new format will mean the website editor will not need to know html and can amend pages directly. I would love to take the ICLG website into this new era but I am resigning from the role of webmaster from mid-December as I am due to have a baby at the end of February and am having to cut down on a few things that I do.

I think this is an exciting time for anyone who wants to be involved in website development and it is opportune that the way the site is updated is changing too. If you would like to take over the role of ICLG webmaster then the amount of commitment is about one hour a week, although this is likely to be less with the new format and you need easy access to the internet. There is the option of attending the ICLG committee meetings (4 a year) but it is certainly not necessary. It is also therefore an ideal opportunity for those of you out there who want to get involved with a committee but find they are often too London-centric, as being the ICLG webmaster, it doesn't matter where you are located. Please contact me if you are interested in taking over this role and/or learning more about it. Fiona Durrant:  
[fiona.durrant@bakernet.com](mailto:fiona.durrant@bakernet.com) or 020 7919 1858.

## News From Scotland

The Industrial And Commercial Libraries Group in Scotland recently hosted an excellent workshop conducted by Fiona Durrant, Library & Information Centre Manager at Baker & McKenzie, on “Negotiating Online Subscriptions”. The event took place at University of Strathclyde Graduate School of Business, and it’s hoped that more events can be organised for the Scottish branch membership in the following few months.

The workshop was an illuminating and informative guide to contract negotiation with electronic resource providers. Through a series of exercises and discussion, delegates were provided with an insight into the kinds of things to spot in contracts which might not be apparent at first glance, and also some hints and tips on bargaining for getting more for your money when investing in electronic collections.

Anyone wishing to get involved in committee meetings, or in efforts to raise the profile of the group through events and so on, can contact ICLG(S) chair Scott McGowan at [scott@gsb.strath.ac.uk](mailto:scott@gsb.strath.ac.uk). Some recent departures from the committee mean that there is an opportunity for interested and committed professionals to come along and get involved. A committee meeting is planned towards the end of this year and informal enquiries on when it is taking place can be directed to Scott at the above email address.

*Scott McGowan*

## ICLG at Online Information 2004

The ICLG have organised 2 events at Online this year both on Wednesday 1 December

10.30-11.30 Association Room  
CILIP Benchmarking Network working towards a tool kit for Good Practice in providing a Library and Information Service: seminar and workshop

14.45-15.15 Information Master Classes and Careers Development Theatre - Theatre E  
Re-skilling for the future.

This seminar is about “future-proofing” the information professional. Our speaker will discuss how to establish what skills you need now and in the future, to thrive in the information economy. Candy Jannetta, Head of Corporate Coaching, Singhacom.

*Jill Halford*

## Preview of Online Information & Content Management Europe 2004

The Online Information & Content Management Europe exhibitions and conference will be held from 30 November – 2 December 2004 in the Grand Hall at Olympia, London.

Online Information is the world’s no.1 event for information content and information management solutions. Content Management Europe was launched alongside in 2003 in response to the growing market for web and enterprise content management solutions.

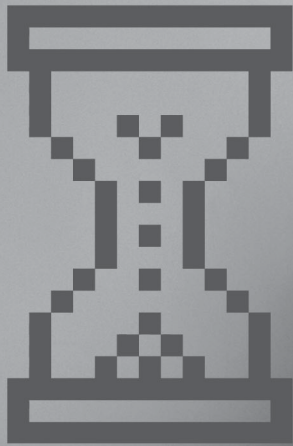
### NEW FEATURES

- Enterprise Document & Records Management (EDRM) is a new feature at the event which spotlights compliance and records management issues.
- Enterprise Search Solutions addresses the challenges of turning large data resources into usable information.
- At ePublishing Solutions, providers of electronic publishing solutions and services will meet seasoned epublishing professionals as well as traditional publishers seeking to migrate to digital channels.

### FREE SHOWFLOOR SEMINAR PROGRAMME

Google, The British Library, HM Treasury, Orange, KPMG, Library of Congress and Fast

# Why waste time searching for the right information?



**Attend Online Information, the world's leading event for information content and information management solutions including: free exhibition of over 250 vendors; case study presentations; independent masterclasses; product demonstrations; association events; careers talks and panel debates addressing:**

- Information Content
- Information Management Solutions
- Web and Enterprise Content Management
- Enterprise Document and Records Management
- Enterprise Search
- ePublishing Solutions

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SUPPORTED BY	 <small>Association of Independent Information Professionals</small>	 <small>INFORMATION MANAGEMENT</small>	 <small>www.alpssp.org</small>	 <small>BRITISH AND IRISH ASSOCIATION OF LAW LIBRARIANS</small>	 <small>Society of College, National and University Librarians</small>	 <small>SOA</small>	 <small>UK eInformation Group</small>
	 <small>Information Gateway</small>	 <small>Chartered Institute of Library and Information Professionals</small>	 <small>Connecting People and Information</small>	 <small>Society of Public Information Networks</small>	 <small>EUROPEAN SOCIETY OF INFORMATION DOCUMENTATION</small>	 <small>ASILQMAR INSTITUTE FOR INFORMATION ARCHITECTURE</small>	

Register in advance to avoid the queues at [www.online-information.co.uk/ol04/register.html](http://www.online-information.co.uk/ol04/register.html)

  
**online information 2004**  
30 Nov-2 Dec Olympia Grand Hall, London, UK



 **vnu exhibitions** europe [www.vnuexhibitions.co](http://www.vnuexhibitions.co)

Search & Transfer are among the expert line-up speaking at the free seminar programme. Visitors can keep up to date with the latest information content and information management issues by attending any of the 110 free show floor seminars run by both independent industry specialists and practitioners.

The latest information resources available to finance and business professionals will be examined during the programme on the final day. City Information Group and RBA Information Services are among the line-up speaking on issues such as finding 'Corporate financial data on the web' and the 'Top 10 invisible websites for business researchers'.

The programme is split into two core areas; Information Content and Information Management Solutions. Information Content is made up of Information Skills Masterclasses & Career Development; Information Content Resources Updates covering various sector specific topics; Content Case Studies; and Association Events from industry bodies including CILIP.

Information Management Solutions comprises Content Management Seminars; Technology Case Studies; and dedicated full day programmes to complement the newly launched Enterprise Documents and Records Management Europe (EDRM), ePublishing Solutions and Enterprise Search Solutions focus areas.

## ONLINE INFORMATION CONFERENCE

Nine conference themes will be explored over the three days:

- Information Discovery
- Business Information and Competitive Intelligence in the 21st Century
- Managing Enterprise Content
  - Compliance and Records Management
  - Information Architecture
  - Enterprise Search
  - Next Generation Knowledge Management
- Open Access and Digital Libraries: New Models for Academic Information Provision and Consumption
- Managing Complexity and Change: Strategies for Success
- Intranets, Blogs and Portals

The opening keynote presentation will come from 'founding father of web usability' and best selling author, Jakob Nielsen, who will give expert insight into how to ensure your website or intranet is easy to use. Representatives from organisations such as BBC New Media, Linklaters, Ovum, The National Archives, BT, the United Nations, and the Library of Congress will also gather to share their knowledge of information management.

Business Information and Competitive Intelligence in the 21<sup>st</sup> Century comprises sessions focusing on aligning business information with organisational strategy; business information challenges of the enlarged EU; and the globalization of competitive intelligence. Roger Evernden, author, *Information First – Integrating Knowledge with Information for Business Advantage*, Director, 4thResource, is the opening keynote speaker. He will be examining how information is currently undervalued as a corporate resource and how organisations need to unlock the potential of information rather than drown in detail.

The launch of Managing Enterprise Content highlights the central role information management is now playing in many organisations, driven by new legal and regulatory requirements, massively increased demand for 'right place right time' information delivery, and the need to create and manage complex intranets, portals and web sites.

Keynote speakers in this stream will include Louis Rosenfeld, co-author of "*Information Architecture for the World Wide Web*," who will talk on trends in information architecture, Graham Smith, Deputy Information Commissioner providing insight into the compliance agenda, and John M Lervik, CEO of Fast Search and Transfer who will talk on trends in enterprise search.

For full details of the Conference programme visit the Online Information website at [www.online-information.co.uk](http://www.online-information.co.uk)

### Exhibitor list

ACM (Association for Computing Machinery)  
Alacra Inc  
American Chemical Society  
American Economic Association

American Institute of Physics  
American Psychological Association  
anacubis  
Apex CoVantage, ePublishing Solutions  
Arbortext Ltd  
Aries Systems Corporation  
Ark Group Ltd  
aRMadillo - RM Online  
Aslib  
Assoc. of Independent Information Professionals  
ASTM- American Society for Testing & Materials  
Atypon Systems  
Autolib Library and Information Systems  
Bentham Science Publishers Ltd  
BioMed Central  
BizInt Solutions  
Blackwell Publishing  
Blackwell's Book Services  
BMJ Publishing Group Ltd  
Bowker  
BSI Business Information  
Bureau van Dijk Electronic Publishing  
Business Insight  
Business Monitor International  
CABI Publishing  
CCIP  
Chemical Abstracts Services (CAS)  
CILIP  
CISTI-Canada Institute for Scientific & Technical  
City Information Group  
Cobweb Information Ltd  
Companies House  
Copyright Licensing Agency  
Council of the European Union  
CRC Press  
Crossnet Systems Limited  
Crossref  
CSA (Cambridge Scientific Abstracts)  
cScape  
Databeuro Limited  
David Charles, Licensing  
Day Software  
Dealogic  
DeHavilland DirectNews  
Design UK  
Dialog  
Digital Architects Ltd  
Domex Technical Information  
Easypress Technologies  
EBSCO Information Services  
Economist Intelligence Unit  
Economy.com  
EDINA

EduServ  
Ektron Inc  
Elsevier  
EMC Documentum  
Emerald Group Publishing  
eMeta Software  
Encyclopaedia Britannica (UK) Ltd  
Ethical Consumer Information Systems Limited  
EuroInfoPool  
Euromonitor  
Europa Publications  
European Commission - DG PRESS  
European Commission - EUROSTAT  
European Commission - Secretariat General  
European Patent Office  
European Union – Publications Office  
EUSIDIC  
Ex Libris (UK) Ltd  
Exegenix  
Extenza Group  
Factiva, a Dow Jones & Reuters Company  
Fast Search & Transfer, Inc.  
FatWire UK  
FIZ CHEMIE Berlin  
FIZ Karlsruhe/ STN International  
Freedonia Group (The)  
FreePint  
FreshMinds  
FT Research Centre  
G.F.I.I  
Georg Thieme Verlag KG  
GIgateway - Association for Geographic  
Information  
Global Securities Information  
GOSS  
H M Customs & Excise  
Hemscott plc  
HERON  
HighWire Press - Stanford  
Humana Press  
i-expo  
IBSS  
ICSTI  
IEE/ INSPEC  
IEEE  
ILIAC (Int'l Library & Information Analytic  
Centre  
i Level Software  
IMD World Competitiveness Yearbook  
Immediacy  
Industry of Intelligence Corporation  
Inera Inc.

Infinancials  
Info Technology Supply Ltd  
Infologistix Ltd  
Information Today, Inc  
Infotrieve  
Ingenta Plc  
INIST CNRS  
Innodata Isogen  
Innovative Interfaces  
INPI  
Instant Library Ltd  
International Monetary Fund -IMF Washington  
IOP  
IS Oxford  
ISI Emerging Markets  
ISSN  
IXIASOFT  
JGP Consulting Ltd  
John Wiley & Sons Ltd  
Jouve  
Knovel Corporation  
Kompass Publishers  
Konnect Soft Ltd  
LB Icon  
Lingway  
Macmillan  
Managing Information  
MarketResearch.com  
Maruzen Co., Ltd.  
Intel International Group  
Miramedia Limited  
Mondosoft  
Moreover Technologies  
Morgan & Claypool Publishers  
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New Scientist Archive  
Newgen Imaging Systems  
Newsbank Inc.  
Nielsen BookData  
Novintel  
OCLC PICA  
OECD - Organisation for Economic Co-operation  
and Development  
Ovid Technologies Ltd  
Oxford University Press  
PDA  
Percussion Software Ltd  
PNAS  
Productscan Online  
Project MUSE®  
ProQuest

Prous Science  
Publishers Communication Group  
Questral Orbit  
RedDot Solutions Ltd  
Refworks  
Research Information  
River Valley Technologies  
RSD UK Ltd  
SAGE Publications  
Scope eKnowledge Center  
Sentient Learning  
Sift  
Simulacra  
Sirsi Limited  
SiteKit Solutions Limited  
Snapshots International Ltd  
Softlink Europe  
SOFTWIN  
Solcara Ltd  
Solid State Group  
Soutron Ltd  
Special Libraries Association  
SPI Publisher Services  
Spotter  
Springer  
Sue Hill Recruitment and Services Ltd  
Swets Information Services  
SydneyPLUS International  
System Associates  
Taylor & Francis  
TDNet e-Content Management  
TechBooks  
TFPL Ltd  
The British Library  
The H W Wilson Company  
Thomson Gale  
Thomson Scientific  
TSO  
TSUP Informbank  
UKOLUG  
UNESCO  
United Nations – Geneva  
VYRE  
Wanfang Data Corporation  
Web-Labs Ltd  
WebPac  
Westcliff Data Services  
Wolters Kluwer  
Wordcraft International  
World Bank Publications  
World Markets Research Centre  
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***The***

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***Conference***

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