

CILIP
*Health Libraries
Group*

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N E W S L E T T E R

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Editorial

One of the most useful Internet services covering health and life sciences is BIOME. In this issue Donald Mackay describes how this service has been expanded and developed to meet users' needs (see pages 4-6).

Two very significant books have just been published by Facet. See page 16 for information about these "must-reads" edited by HLG members, Andrew Booth, Anne Brice and Graham Walton.

The June issue of *Health Information and Libraries Journal* has been published with a supplement on the theme of Partnership Working and guest edited by Sue Childs and Sharon Dobbins. In the September issue of this Newsletter, Sharon will be contributing a directory of key organisations involved in partnership and collaboration and relevant to our field of health information.

Many thanks to Fiona McLean, editor of the Diary of Events section of this Newsletter, who is stepping down after contributing this column for over two years. In the September issue we look forward to welcoming David Law of Bell Library, Wolverhampton Medical Institute, who will be taking over this column.

HLG members email discussion list

In response to the recent HLG membership survey, an email list for HLG members has been created. This will be used as a forum for discussing HLG business, including publicising HLG activities, such as study days. Please sign up TODAY by going to <http://www.jiscmail.ac.uk/hlg-members> and follow the onscreen instructions. Further details about the list are available from the list owners, Catherine Beverley (c.a.beverley@sheffield.ac.uk) and Gary Birkenhead (gary.birkenhead@scope.org.uk).

Looking forward to meeting as many of you as possible at the forthcoming HLG Annual Conference in Belfast from 6-8th September!

Margaret E S Forrest
Editor

The Health Libraries Group Newsletter is available on disk, in large print and on spoken word tape, on request. For further information, contact Editor, Margaret Forrest on m.e.s.forrest@dundee.ac.uk or tel 01382 345931.

Group News

Health Information and Libraries Journal

Subscribers to the journal will receive two issues this month. Health Libraries and Information Confederation (HELICON) has again generously agreed to fund our theme issue for this year which will be coming out as a supplement with the June issue.

We are very grateful to our guest editors Sue Childs and Sharon Dobbins for producing a very interesting theme issue on *Partnership Working*. The issue contains a wealth of useful information on a wide range of partnerships currently taking place. These include partnerships within individual organisations, regional, or national, both within the health sector and across other sectors. The articles included demonstrate the drive for partnership working, barriers and challenges, and foundations for successful partnerships.

The general issue covers a wide range of topics. As usual the following contents may be subject to change at proof stage.

Guest editorial

What is the role of the librarian in 21st century healthcare? Anne Brice and Dr J A Muir Gray

Original articles

The information needs and information seeking behaviour of family doctors.
Sue Lacey-Bryant

A survey of the information management and training needs of doctors in an acute NHS Trust in the United Kingdom.
Nicola Devitt and Jeannette Murphy

Information overload within the health care system: A literature review.
Amanda Hall and Graham Walton

Semantics and the medical web: a review of barriers and breakthroughs in effective healthcare query. Daniel P Lorence and Amanda Spink

The Informationist in Australia: a feasibility study. Ruth Sladek, Carol Pinnock and Professor Paddy Phillips

Brief Communications

Library student placements in the health sector: a positive experience at Liverpool John Moores University, United Kingdom. Barbara Sen, Chris Watts and Elaine Ansell

International training course on HINARI, Health Inter-Network Access to Research Initiative. WHO Regional Office for South East Asia, New Delhi, India. November 2003. Steven Glover, Rakhee Joshi, Gita Thapa, Karma Sonam, Touch Cheata and Colette Gleghorn

E-Health Centre: a web-based tool to empower patients to become proactive customers. Y Mustafa

Publishing trends in medical and journal literature: the views of medical staff in an NHS teaching hospital in the United Kingdom. Priscilla Morley and Christine Urquhart

Do primary care teams have easy access to information in GP training practices.
George Taylor

Using Research in Practice
Rave reviews? Andrew Booth

Penny Bonnett

HLG Annual Report

Printed copies of the Annual Report are available from the Honorary Secretary from 30th June 2004 at the following address:

James Beaton
Librarian
The Royal College of Physicians and
Surgeons of Glasgow
232-242 St Vincent Street
Glasgow
G2 5RJ
Tel 0141 227 3204
Fax 0141 221 1804
Email james.beaton@rcpsg.ac.uk

Sub-Group News

IFM Healthcare

Study Days

Our most recent study day on 'Quality information in social care' was held on 23 February at the King's Fund, London. 44 participants attended and their comments included 'very helpful', 'an interesting and stimulating day', '...fired my enthusiasm'. Our speakers came from a range of social care organisations including the Social Care Institute for Excellence, Centre for Evidence Based Policy and Practice and Centre for Evidence Based Social Services. Power point presentations from the day can be found at <http://www.ifmh.org.uk/studydayprog0204.htm>.

On the afternoon of Monday 6th September we will be holding a session at the Health Libraries Group conference. Further details will be distributed via the IFMH and associated mailing lists soon,

and will also be found on the IFMH Web site at:

<http://www.ifmh.org.uk/studydays.html>

Finally, look out for our Study Day in November which will be taking Public Health as its theme. Details to follow via the mailing lists and our Web site: <http://www.ifmh.org.uk/studydays.html>

Committee News

IFMH is pleased to welcome two new members to the Committee. Heather Williamson, NHS Information Authority, will be working with Susan Mottram as Joint Study Day Coordinator. If you have any questions about or suggestions for Study Days please contact Heather at heather.williamson@nhsia.nhs.uk or Susan at s.j.mottram@leeds.ac.uk. Vivian Grainge has been appointed Joint Publicity Coordinator and her role will be to actively promote IFMH. Vivian can be contacted at vivian.grainge@public-health.oxford.ac.uk. Contact details of all our Committee Members are available at <http://www.ifmh.org.uk/committee.html>

IFMH is keen to strengthen the representation of committee members from the health service - whether this is in England, Scotland, Wales or Northern Ireland. If you think this might be something you would like to get involved with, please ring Maria Grant, chair of IFMH for a chat on 0161 295 7284 or email her at m.j.grant@salford.ac.uk.

Valerie Wildridge

v.wildridge@kingsfund.org.uk

Libraries for Nursing

Libraries for Nursing held a very successful study day at the end of November 2003 on the subject of Evidence Based Practice and Enquiry Based Learning.

The next study day will be taking place at the University of Nottingham (Queen's Medical Centre) on Friday 14th May on the topic of supporting pre-registration and placement students. We will also be contributing to the HLG conference in September. More details about the above events will be circulated on the lis-nursing mailing list or can be obtained by contacting Kathy Cook (kcook@health-homerton.ac.uk)

In conjunction with the RCN and Tomlinsons, LfN are working on a core collection list of book resources for nursing and midwifery. We hope to publish it in early October 2004.

The next issue (March 2004) of the LfN Bulletin includes articles on the MIDIRS databases and the MIDIRS Informed Choice Initiative and NMAP.

For information about membership please contact Amanda Quick (Membership Secretary), email: manda_quick@yahoo.co.uk/ For general information about LfN please contact Jane Shelley (Chair), email: j.shelley@apu.ac.uk or take a look at our website: <http://www.cilip.org.uk/groups/hlg/lfn/index.html>

Jenny Drury
University of Nottingham
jenny.drury@nottingham.ac.uk

News and Notes

BIOME Developments

Donald Mackay, Service Manager at BIOME, brings us up to date with recent developments for this invaluable resource and provides information about the Health and Life Sciences Online Seminars which are taking place as this Newsletter goes to press...

The BIOME Service

BIOME (<http://biome.ac.uk>) is a free Internet service covering the health and life sciences. The service comprises six sections or 'gateways', each relating to a field of the life sciences. Our Gateways include the OMNI Gateway (covering medicine, biomedicine, health management and related topics) and the NMAP Gateway (covering resources relating to nursing, midwifery and the allied health professions). BIOME is funded by the Joint Information Systems Committee (JISC) to provide a service in support of learning, teaching, research and practice to students, researchers, teachers and practitioners across all of the UK.

The service is part of the Resource Discovery Network (RDN) – a network of subject based Internet resource catalogues, freely accessible for use in learning, teaching and research or for professional development (<http://www.rdn.ac.uk/>).

At the core of BIOME is a collection of descriptions of high quality Internet resources. Each resource, when identified as being of relevance to the audience of BIOME and of sufficient quality to be included in the collection, is described in a precise manner, using metadata standards evolved by OMNI and several sister services. By a process of selection, evaluation and description, the collection

is constantly updated and added to. The BIOME resource catalogue currently contains over 24,000 records, each describing an individual Internet resource, including documents, databases, multimedia teaching materials, mailing lists, newsgroups, etc.

BIOME is produced by a consortium of partners led by the University of Nottingham. Other partners include the Royal College of Nursing, the Chartered Society of Physiotherapy, the Royal College of Midwives, the Natural History Museum, the Royal College of Veterinary Surgeons, The Royal Veterinary College, the Royal Free Hospital and the Universities of Sheffield, Reading, the West of England and Oxford.

New Search System and Content Management System

BIOME has recently introduced some changes to the look and feel of our site and to our search interface. Because of our increasing popularity, (from 30,000 page returns per month in 1995 to 1.7 million per month in 2003) our old search interface was starting to suffer under the weight of the searches that it had to handle. We decided therefore to introduce a new search interface to help us deal with this growing usage.

In the light of ever changing Internet accessibility and other standards, we have also decided to introduce a new content management system. This uses XML and XSLT to enable us make our gateways more accessible and easier to update.

We took advantage of this situation to introduce some new features and to change slightly some existing parts of the site. This was partly in response to user feedback obtained during our recent Portal focus groups and in response to previous user comments about the look

and feel of the site. These new features include a new wildcard feature in our search interface (to replace the existing automatic stemming) and the ability to sort results by a range of options. As a service, we are keen to make sure that these changes reflect the needs of our users and to find out what other aspects of our Webpages and service can be further developed or improved.

If you have any comments or suggestions about the new search interface or about any other aspect of our service please let us know. You can contact us through our e-mail address at help@biome.ac.uk

Health and Life Sciences Online

Seminars

The JISC Resource Guide for Health and Life Sciences and BIOME are collaborating with the LTSN, MIMAS, EDINA, BioMed Central, BioMed Image Archive, NetSkills and Clinical Evidence to provide a series of one-day events for librarians, learners, teachers and researchers in the health and life sciences. The events are designed to bring you up-to-date with high quality electronic resources in your subject area and to raise awareness about how to most effectively use these resources. The first in the series was held at the University of Nottingham on 18th March.

The seminars are ideal for anyone with responsibility for the promotion and provision of online resources in the Health and Life Sciences within their institution and will provide:

- Hands-on workshops from leading resource providers
- Interactive worksheets to use with students and staff
- The opportunity to ask questions at an open forum discussion with key representatives from the services represented

- The chance to hear ways in which future national developments in online provision can support and enhance institutional developments

A place on a seminar costs £70, and includes materials, lunch and refreshments. Seminars in 2004 will be held in Newcastle (29th of April), Oxford (11th of June) and Stirling (8th of July). A further seminar is planned for the South West of England (date and venue to be confirmed). Further details and booking form are available at http://www.jisc.ac.uk/index.cfm?name=r_g_lifehealth_events/ Please address any queries to [resguide@nottingham.ac.uk/](mailto:resguide@nottingham.ac.uk)

Donald M Mackay
dmm@biome.ac.uk

Project to Update the Wessex Classification Scheme

In this article Lucy Wright brings us up to date with new developments for the Wessex Classification Scheme in the South West of England...

The Wessex Classification Scheme has not been updated at all since 1999 as anyone who has struggled to classify newer works on health management, primary care or cancer care (to name but a few) will know. As a result of this and developments in resource sharing in the South West region, a proposal to update the scheme and manage its development in the future was put forward in 2003.

After an initial scoping exercise across the regions it was felt that a complete update was too ambitious. However, with support from the South West WDC's Knowledge Resources Development Unit it was suggested that a

project worker be employed one day a week for six months. The role of the project worker would be to gauge interest in maintaining the scheme and hopefully begin any updating process.

As part of the project a survey was circulated in January / February 2004 asking for ideas and views on the scheme and its future. From these findings a realistic work programme for updating the scheme will be devised, hopefully consisting of a core working group with individuals working on particular areas of the scheme. It is also hoped that procedures can be put in place to ensure that the scheme is maintained over the long term.

The general proposal is that parts of the scheme that need to incorporate British practice (such as health management, primary care) are updated, but that the scheme reverts to NLM classification for some or all of the medical specialities. The amount of work undertaken will depend on the results of the survey and the willingness and enthusiasm of the library staff who use the scheme to work collaboratively to keep the scheme updated.

If you would like any further information on the project or have suggestions for developing the scheme, I would be very happy to hear from you. You can contact me at lucy.wright@worsacacute.wmids.nhs.uk or by phone on 01905 760601.

Lucy Wright
Wessex Classification Scheme Project Lead

NHS Library Adviser transfer

The post of NHS Library Adviser, created after the Cumberlege Seminar to provide a national strategic focus for NHS library service development has been designated for transfer from the Department of Health Information Policy Unit to a new Health and Social Care Information Centre (H&SC IC).

Although the scope, remit, organisational and geographic 'home' for the H&SC IC have not yet been agreed, there is commitment in principle that the Information Centre will be set up this year. The Board overseeing IC development is chaired by Lord Warner. Veronica Fraser, NHS Library Adviser, said 'Clearly it is good news that KM and NHS Library Service Development should have a national policy home. The Centre is expected to be 'up and running' by October this year and this does provide for continuity in some work areas such as the NHS Copyright Licence and work on Users First recommendations. The Library Strategy Review being carried out builds on this and maintains a strong focus on library service development.' For further information, contact by email: Veronica.Fraser@doh.gsi.gov.uk/

Widening Participation in Learning – Developing Libraries Project

NHS library staff have an important role to play in the delivery of NHSU and an initiative in the South East aims to help them to develop the new skills they will need. NHS libraries are a key resource for the support of learning. They have the potential to broaden their scope and cater for a wider range of users. NHSU has a key aim of widening participation in learning for all staff in the health and social care sector and wants to ensure

that libraries are seen as a learning resource by staff at all levels and that library staff are skilled in meeting the needs of all users.

Three workshops were held in April and May and all NHS library staff in the region were invited to attend one. The workshops provided a chance to learn more about the Widening Participation agenda, about NHSU and IAG (Information, Advice and Guidance). But then library staff were able to reflect on how to make best use of these new opportunities to develop their library services and what new skills they will need to do so effectively.

The results of the workshops will inform the training programme that NHSU SE will be developing and delivering to library staff over the coming months. The programme should ensure that more NHS and social care staff access libraries and find a service that is responsive to their information needs.

If you would like more information about the project, contact Pauline Blagden, Project Manager
pauline.blagden@porthosp.nhs.uk

Midwives' Information and Resource Service

MIDIRS (The Midwives' Information and Resource Service) has recently launched an institutional version of the MIDIRS Database for health and academic libraries. MIDIRS is an educational charity which has supplied an information service to midwives and other maternity health professionals since 1985.

The database contains over 100,000 references to articles, book chapters, reports, and other publications relating to the midwifery profession, pregnancy,

childbirth, and early infant care. A team of professionally qualified librarians scan over 550 international English language journals and enter reference details of relevant items onto the database (including keywords and abstracts where author abstracts are unavailable). Items on particularly popular or recurrent topics are assigned to one or more of 400+ "standard searches" enabling users to locate relevant material on these topics very quickly and easily.

Until now, access to the MIDIRS database has been available only to personal subscribers. The institutional version of the database allows librarians to order photocopies of full text articles for their customers online (subject to UK copyright law) using our Xpress ordering facility. Librarians can also take advantage of our email alerting service which can keep them up to date on new material as it appears on the database.

The institutional access package also includes a subscription to MIDIRS' hard-copy quarterly publication the MIDIRS Midwifery Digest, which combines reprinted articles on pregnancy and childbirth topics published in other sources with original articles and abstracts written by expert practitioners.

For further information about this institutional access package to the MIDIRS Database and Digest, or to organise a free trial of the Database, please contact Ruth Martin by email: rmartin@midirs.org or telephone +44 (0) 117 907 7588. Further details about MIDIRS and its services may be found on the MIDIRS website: www.midirs.org.

New European Information Resource for Drug and Alcohol Workers

Leading drugs charity DrugScope is delighted to announce the launch of a new European information resource for drug and alcohol workers. The Elisad Gateway on Drugs and Addictions is an extensive online catalogue of evaluated websites about addictions, drugs and alcohol from 32 European countries.

For many years a gap has existed in information transfer and institutional networking across Europe, especially between countries in eastern and western Europe. This unique web resource has been designed specifically in response to this need. The Gateway database provides drug and alcohol workers with English language content descriptions and evaluations for over 1,000 interactive web resources of the relevant institutions in the area of drug addiction, searchable by keywords, country, or organisation. Main topic areas include: addictive behaviour and substance use; economics and trafficking; education and prevention; treatment and services; policy; research; history and culture. The Elisad Gateway is now online at www.elisad.uni-bremen.de/

Single Assessment Process for older people training resources website

The Centre for Policy on Ageing has launched a training resources website for health and social care practitioners implementing the Single Assessment Process (SAP) for older people from April 2004. Commissioned by the Department of Health, the SAP resources site identifies training and development materials focusing on practice and change with respect to joint working,

person-centred care, assessment and health/social care conditions of older people. Details of training manuals, protocols, assessment tools, workshop outlines, videos and development strategies are included on the site, which is continually being updated. A list of related training organisations is also featured. The aim is to provide access to information in all its various forms that can be shared across localities, organisations and individuals. Gillian Crosby, the SAP project manager at CPA, is keen to receive details of further materials available and she can be contacted via the website: http://www.cpa.org.uk/sap/sap_home.html/

Internet Sites of Interest - Mental Health Service Users

This list of sites has kindly been provided by Mary Smith (mary.smith@rdehc-tr.swest.nhs.uk) of Exeter & District Healthcare Library & Knowledge Service. The sites listed are especially valuable for mental health service users and the general public but will also be of value to all who work in this area. It adds to the previous list on mental health published in the September 2003 newsletter.

If you have any lists of sites you would like to share with a wider audience then do get in contact with me. I also value any suggestions for future topics for this column.

Graeme Barber, University of Plymouth
Email: graeme.barber@plymouth.ac.uk

General Organisations

Emental Health

<http://www.emental-health.com>

CILIP Health Libraries Group Newsletter, 21(2) June 2004
<http://www.cilip.org.uk/hlg/>

A source of information on schizophrenia and related psychoses, Alzheimers Disease and other dementias, depression and bipolar disorder.

First Step Trust

<http://www.fst.org.uk/>

First Step Trust develops projects that offer real work to people with mental health problems, learning disabilities, drug and alcohol problems and other disadvantages. The website has details of the Trust's work and links to other organisations.

Mental Health Care

<http://www.mentalhealthcare.org.uk/>

Mental health information from the Institute of Psychiatry, particularly suited to carers, friends and families.

Mental Health Foundation

<http://www.mentalhealth.org.uk>

A major UK charity working in mental health and learning disabilities.

MIND

<http://www.mind.org.uk/>

Mind is the leading mental health charity in England and Wales.

MIND Out

<http://www.mindout.net>

This campaigning website aims at stopping discrimination and stigma towards mental health sufferers.

National Electronic Library for Mental Health

<http://www.nelmh.org/>

This branch library of the National Electronic Library for Health focuses on mental health issues.

National Institute of Mental Health for England

<http://www.nimhe.org.uk>

NIMHE aims to improve the quality of life for people of all ages who experience mental distress. Working beyond the

NHS it helps all those involved in mental health to implement change, providing a gateway to learning and development.

NHS Direct

<http://www.nhsdirect.nhs.uk>

Provides information on a wide range of health issues including mental illness.

Patient UK

<http://www.patient.co.uk>

Patient UK provides links to other sites and information on books and guidelines. Also has leaflets on general health matters that can be downloaded.

Royal College of Psychiatrists

<http://www.rcpsych.ac.uk/info/index.htm>

A useful range of information leaflets on different aspects of mental illness.

The Samaritans

<http://www.samaritans.org.uk>

Samaritans is available 24 hours a day to provide confidential emotional support for people who are experiencing feelings of distress or despair, including those which may lead to suicide.

SANE

<http://www.sane.org.uk>

SANE's site has information on SANE, SANELINE and SANE's research Centre

Specific Organisations

Affective Disorders

Depression Alliance

<http://www.depressionalliance.org/>

News, bookshop, chat room, information and online message forum.

Anxiety Disorders

First Steps to Freedom

<http://www.first-steps.org>

First Steps to Freedom was set up to offer help to those who suffer from phobias, panic attacks, general anxiety, obsessive compulsive disorders and tranquilliser withdrawal.

National Phobics Society

<http://www.phobics.society.org.uk>

The National Phobics Society site has information about the society and phobias, a bulletin board and chat room.

Autism

National Autistic Society (NAS)

<http://www.nas.org.uk/>

NAS is an organisation for people with autistic spectrum disorders. It works in many areas to help people with autism and Asperger syndrome live their lives with as much independence as possible. The website contains information aimed at people with autistic spectrum disorders, families and health professionals. It includes research, training, publications and links.

Eating Disorders

National Centre for Eating Disorders

<http://www.eating-disorders.org.uk/>

An independent organisation set up to provide solutions for all eating problems, compulsive or "binge" eating, bulimia and anorexia.

Obsessive Compulsive Disorder

OCD Action

<http://www.ocdaction.org.uk>

Information support and advice for obsessive compulsive disorder and all related disorders.

Schizophrenia

Rethink (formerly the National Schizophrenia Fellowship)

<http://www.rethink.org/>

UK charity which provides support, services and information to anyone affected by severe mental illness.

Schizophrenia Association of Great Britain

<http://www.sagb.co.uk>

This website contains information about the Association and the disorder,

research, booklets, reports and newsletters.

Self Harm

<http://www.selfinjury.freemove.co.uk/resources.html>

Provides links to organisations, newsletters, penpals and support groups in the UK.

<http://www.mirror-mirror.org/selfinj.htm>

Contains information about self-injury and a list of strategies to try instead of self-harm.

<http://www.myfriend-myenemy.com>

Information on dealing with emergencies, message board and chatroom

References

Osborne, S. Self-harm on the net. *Mental Health Nursing* 2002; 22(3): 15-17,21.

Steel, K.M. Website directory for mental health. London: Royal College of Psychiatrists, 2000

Meeting Reports

This section of the Newsletter is edited by Helen Bingham. Please send items for inclusion via e-mail (as an attachment or as the text of the e-mail) to Helen.Bingham@porthosp.nhs.uk, at least two working days ahead of the copy date published in the HLG newsletter.

Supporting evidence based practice and enquiry based learning: a Libraries for Nursing Study Day held November 2003 at the Royal College of Nursing, London

Jane Shelley, Subject Librarian, Health and Social Care, Anglia Polytechnic University, Essex

Libraries for Nursing held a very successful study day at the end of November 2003. The venue was the Royal College of Nursing in London, which proved to be popular. The theme was evidence based practice and enquiry based learning. After an opening welcome from Jackie Lord, Head of Library and Information Services at the RCN, speakers included Ann Brice, from the Public Health Resource Unit in Oxford and NeLH, Anne Corrin, a lecturer from Homerton School of Health Studies, Kate Light, the Cochrane Library trainer, and Carl Thompson from the University of York. The speakers covered a variety of topics including the role of the librarian in the 21st century in providing information for evidence based practice, promoting the Cochrane Library to nurses, how librarians can help with enquiry based learning (EBL) and the information needs for evidence and research based nursing.

There is a full write-up of the meeting with speakers' notes in the March 2004 issues of the *LfN Bulletin*.

Another foot in the door: an introduction to health librarianship: a joint HLG/LfN study day held on 9th March 2004 at the Birmingham & Midland Institute, Birmingham

Michele Hilton Boon, Electronic Resources Librarian, Wythenshawe Hospital, South Manchester University Hospitals NHS Trust

On March 9, new and aspiring health librarians gathered in Birmingham to hear from more seasoned professionals about the state of health librarianship and health information resources. For me, with one entire month of job experience under my belt, it was both an

enlightening study day and a welcome chance to meet others in the field. The key themes of the day were change and innovation, particularly in delivering new services, providing new resources, and supporting evidence-based practice.

Pam Prior, Regional Library Advisor for West Midlands, laid a foundation for the study day by describing the conditions under which a typical health librarian works. She noted that we face the following challenges:

- The difficulty of reaching health care staff who are not based in hospitals
- Communication, particularly with those lacking IT skills
- Financial constraints
- The need for progress in national strategy formulation

However, she also noted that IT and the commitment to professional development within the NHS present excellent opportunities for us all.

The presentations on electronic resources were helpful in drawing the audience's attention to new resources and giving us ideas about how to develop resources at our own libraries. Sarah Greening of West Midlands Library Services Development Unit demonstrated EQUIP (Electronic Quality Information for Patients), a sizeable web site for health care information aimed at patients and developed in consultation with patient groups (www.equip.nhs.uk). Scott Gibbens, Project Manager of the National Core Content, guided us through Dialog Datastar, ProQuest and Biomed Central.

Although all of the speakers were engaging, the highlights of the day for me were the presentations on clinical librarianship. The varied work contexts and day-to-day activities of Mary Publicover, Trust Librarian at Birmingham Women's Hospital, and

Jackie Oliver, Clinical Librarian with Queen Elizabeth Hospital, Birmingham, generated revealing anecdotes and interesting ideas for innovation in service delivery. In her work supporting evidence-based decision-making, Mary suggested that, in order to understand clinicians' information needs, it is necessary to understand their context. In addition to providing traditional enquiry services, she participates in ward rounds and in evidence-based journal clubs in her effort to extract answerable questions from clinical problems.

Jackie Oliver was given the challenge of developing new ways of meeting the information needs of primary care clinicians. She observed the following conditions in primary care:

- Little tradition of library use
- Variable access to IT
- Varying levels of information literacy
- A severe lack of time

Despite the challenges presented by this user group, Jackie delivers a service that includes literature searching, a quarterly bulletin of new guidelines and information resources, training, promotion and the development of a clinical questions database.

Maurice Wakeham, who chaired the study day, reports that the evaluation sheets completed by delegates were mainly positive. "We rather unfairly asked who people thought the best speaker was," he says, "and every speaker got somebody's vote." I would agree with my fellow delegates in describing the day overall as "enjoyable, well organised, and useful". I came away from the study day wanting to learn more about evidence-based practice and critical appraisal and feeling inspired by the positive attitude toward health librarianship demonstrated by all of the presenters.

Book Reviews

Advance information: the following books will be reviewed in the next issue of this Newsletter...

Evidence-based Practice for Information Professionals: a handbook. Andrew Booth and Anne Brice (eds). London: Facet, 2004. ISBN 1-85604-471-8; 320pp; hardback; £44.95 (£35.96 to CILIP Members).

Exploiting Knowledge in Health Services. Graham Walton and Andrew Booth (eds). London: Facet, 2004. ISBN 1-85604-479-3; 288pp; hardback; £49.95 (£39.96 to CILIP Members).

Managing your internet and intranet services: the information professional's guide to strategy. 2nd Edition. Peter Griffiths. London: Facet, 2004.

The underlying question that you may have is should Library and Information Science (LIS) professionals be involved with the Internet and intranet game at all? If you are wondering about this, perhaps this is the book for you. Peter Griffiths poses this question in his introduction to the second edition book of his book on managing Internet and intranet services. He also makes it very clear that this is not a technical nor a definitive guide to significant legal and financial issues that you may come across, if you are involved with the management of web services in your organisation.

It has been three years since the first edition of this book, and much has

changed since then. The Internet has gone from being something technical to an everyday requirement of marketing an organisation, and most people are involved in using the internet on a daily basis. Why then publish a book such as this, if it doesn't give technical or legal advice and if the Internet is developing so rapidly, will this book not be out of date by the time it's published? The technology may rapidly develop, but practical issues will remain the same. Why are LIS professionals getting involved in Internet management? Why do we need a website for our organisation? What skills, qualifications and training are a must for those getting involved in managing these resources? Other important issues such as metadata, website content, published standards and golden rules are discussed in simple terms.

There is an interesting discussion about domain names and the conditions that exist for registering a domain name, and the hazards involved, such as 'cyber-squatting' and poor 'reputation management'. Also, do we really consider issues such as publishing sites in other languages and designing for different browsers? I also appreciated the chapter on managing website content. In this chapter, copyright issues relating to using images on websites give some good pointers on how to find out who is using your images by using search engines and your unique file names. (Because of course your files and images have unique names?!). This chapter also briefly touches on content management software, which is becoming increasingly popular when managing web files, allowing for good records management principles such as version control and archiving.

The book ends with a Resource List containing further reading, references and explanations of terminology. This is

an excellent section that I know I can refer to if I need somewhere to start looking for a particular topic. This section could certainly be extended in future editions, to become a comprehensive reference tool for those whose roles rely on technical reading yet within an LIS context.

This is a useful guide to turn to for some guidance in relation to structuring a website and lessons to learn, and should be used in conjunction with other resources to keep up to date with issues.

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Allied health: practice issues and trends in the New Millennium. Lecca, P.J, Valentine, P.A & Lyons, K.J (Eds). New York: Haworth Press, 2003. ISBN 0-7890-1847-0; 411pp; \$45.95

Allied Health: Practice Issues and Trends in the New Millennium is a timely publication that presents an overview of the concerns facing the largest and most diverse pool of health workers in the United States as they provide disease detection, prevention, dietary, health promotion, rehabilitation and health management services at all levels of health care delivery. With the allied health field projected to add an estimated four million new jobs by 2005 in the United States alone, this book is an essential resource for maximizing the knowledge and skills necessary to deliver safe, efficient, effective and equitable care

This unique book addresses critical issues that affect allied health practice, including managed health care, computer

technology, drug information and demographic trends in society, with an emphasis on implications for education. The book also includes appendices listing allied health organisations, accrediting agencies and descriptions of federally recognized allied health professions.

19 detailed chapters present information on:

- The historical overview
- Role of the federal government
- Primary health care
- Rehabilitative and restorative therapies
- Health care management
- Chemical and dietary therapies
- Diagnostic services
- Psychosocial interaction
- Interdisciplinary and community based health care
- Demographic and health trends in the 21st century
- New directions for accreditation of allied health education programs
- Education in a global community
- Genomics, proteomics and allied health
- Collaborative alliances
- Impact of technology
- Public policy
- Knowledge and research needs
- Preparing future allied health leaders
- Employment opportunities

Throughout each chapter, the use of case studies helps to illuminate the important issues that face allied health professionals in the new millennium. All the chapters are summarised at the end of the book and the main recommendation made is that there must be greater collaboration among the professional associations, schools, the health care industry and policy makers to address the issues raised in this book. It also

recognises that Allied Health Professionals have been major contributors to quality health care in the United States and will continue to play a key role in health care throughout the 21st century.

Although this is an American publication, it is an essential resource for the person considering a career in an allied health profession as well as allied health professionals, teachers and students. Comprehensive and forward-looking in its perspective, the book details the many and varied aspects of the health care environment. This is an excellent reference book for any clinical library.

Lindsey Baker
Lead Health Librarian
Herefordshire Clinical Library

Current literature

by John Hewlett, with thanks for information from Terry Henner (MRSQ), Rosalind McNally.

Additional material is always welcome, particularly on community care aspects: please send the full reference, web address or a hard copy to John Hewlett, West Lodge, Lodge Road, Holton St Peter, Suffolk IP19 8NE, or by email to jf.hewlett@virgin.net

The aim of this column is to cover the recent printed literature in health librarianship and information services; but readers are cautioned that this list is not a systematic survey of new literature. Material of general interest such as computing, multimedia and library planning is not usually covered unless there is a specific health library/information aspect: such material can be better found in general current

awareness bulletins or current awareness columns in specialist journals.

WORTH READING:

I can almost hear you saying it. "Another new journal? In such a small field? We can't afford it!" Haworth Press have begun to produce *Electronic Resources in Medical Libraries*, and the contents of the first issue are included in this column.

It aims to do just what it says on the cover. It is "devoted to the access, evaluation and management of electronic resources in the medical library environment", and is, naturally, peer-reviewed. It will be a source for "practical up-to-date information" and if it follows the example of other Haworth Press serials it will be an invaluable resource for practical librarians wanting to be up-dated.

Bibliotheca Medica Canadiana (BMC) has now become *Journal of the Canadian Health Libraries Association* (JCHLA). It is still quarterly, but is now available as an electronic publication, starting with volume 25, issue 1, 2004. JCHLA is published by the National Research Council of Canada Research Press; ISSN: 1708-6892. More information is at <http://www.chla-absc.ca/bmc/bmc.html>

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Diary of Events

Please note that the fuller Diary of Events is now on the HLG website (www.cilip.org.uk/groups/hlg/nonhlg.html). This also has brief details of other events and resources and links to other listings, including general LIS ones at publ.ac.uk/news/events/, and health informatics at www.bcsnsg.org.uk/events.htm. CILIP also runs courses; contact email training@cilip.org.uk/ Details were correct at time of writing, but please check with event organisers, particularly about pricing.

This issue's column was edited by Fiona McLean. The new Editor of Diary of Events is David Law, Library and Information services Manager at Bell

Library, Wolverhampton Medical Institute. Please send items for inclusion in this list (and the webpage), to (email) David.Law@rwh-tr.nhs.uk

27 April 2004

Making the most of MEDLINE/PubMed (CILIP). London. Contact: email training@cilip.org.uk

29 April 2004

Health and Life Sciences Online. Course for HR/FE staff and post-grad students. Newcastle. £70. Details: www.jisc.ac.uk/resourceguides/hls and follow the 'Events' link.

19 May 2004

Essential information on children and young people. Free open day for health information professionals at the National Children's Bureau, London. Contact: Nicola Hilliard, e-mail nhilliard@ncb.org.uk

21-26 May 2004

MLA '04: Seize the Power! Washington DC, USA. Details: <https://mlanet.org/am/am2004/index.html>

3 June 2004

Facilitation skills training (HLG). Glasgow. Contact: Cathel Kerr, email Clkerr@btopenworld.com

15 - 17 June 2004

9th International Symposium on Health Information Management Research iSHIMR. Sheffield. Details: <http://www.ishimr.co.uk> including

16 June 2004

Using Research In Practice (HLG supported). Sheffield. Contact: Andrew Booth, email; A.Booth@sheffield.ac.uk

5-7 July 2004

AIOPI conference. Details: <http://www.aiopi.org.uk/templates/index.cfm?id=126>

12 - 16 July 2004

CASPuk Training Week 2004. Oxford. £950 (not including accommodation). Contact: Regina Lally, email regina.lally@phru.nhs.uk

15 July 2004

Evidence based healthcare on the internet (CILIP). Birmingham. Contact: training@cilip.org.uk

6- 8 September 2004

Variety is the Spice of LIFE (Libraries and Information for Evidence) (HLG conference). Belfast. Contact: Rachel Whittlestone, rachelw@hsrc.org.uk

21-26 September 2004

9th European Conference of Medical and Health Libraries, Santander, Spain

4-6 November 2004

2nd Clinical Librarian Conference (HLG). London. Contact: Rachel Whittlestone, rachelw@hsrc.org.uk

9 November 2004

Evidence based healthcare on the internet (CILIP). London. Contact training@cilip.org.uk

2005

July 2005

CILIP's Under One Umbrella
Conference. Manchester.

September 19-23, 2005.

9th ICML, Sao Paulo, Brazil. Details:
www.icml9.org/www.bireme.br/icml9/I/icml9.htm

Contributors:

Lindsey Baker, Graeme Barber, James Beaton, Helen Bingham, Penny Bonnett, Pauline Blagden, Michele Hilton Boon, Angela Clark, Jenny Drury, Veronica Fraser, Terry Henner, John Hewlett, Helena Korjonen-Close, Jackie Lord, Donald Mackay, Fiona McLean, Rosalind McNally, Ruth Martin, Petra Maxwell, Jane Shelley, Mary Smith, Alison Turner, Valerie Wildridge, Lucy Wright.

Newsletter Editorial Notes

CILIP Health Libraries Group Newsletter is a supplement to *Health Information and Libraries Journal* which is the official journal of the Chartered Institute of Library and Information Professionals Health Libraries Group (HLG). Published quarterly by Blackwell Science, reduced rates are available to students, members of HLG, the European Association for Health and Information Libraries (EAHIL), the Medical Library Association (MLA) and the Australian Library Association (ALIA). Members requiring the journal should order direct from Blackwell Science, PO Box 88 Oxford OX2 0NE, quoting their CILIP membership number.

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Graeme Barber Internet Sources of Interest
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(Blackwell Science Ltd.)

2004 Copy Dates

Please send your contributions to the *Newsletter* by the following dates:
14 June (September issue); 27 September (December issue)