

Editor's Letter:

Looking forward



Welcome to the Autumn edition of *PLJ*. As Liz mentioned last time around, a new Editor was on the way – and here I am. I would like to thank

Liz for her hard work and commitment to *PLJ* and for her help and that of board members during the handing over of the editorial reins.

To introduce myself, I work at Kenton Library in Harrow, London, and have now been a librarian for 10 years, in a variety of roles in Reading and Harrow.

This issue has been coming together since April – a few short months which has seen anticipation grow and sadly delays announced for the many ongoing library reviews. I won't hedge my bets by saying when we can expect to see all the finished reports, but before the Public Library Authorities Conference in October would be good, as the profession seeks some clarity in what seems to be becoming a more uncertain world.

Topics in this issue range from serving all sections of the community to "How do you move an entire Central Library in 12 days?" – easy!

When the dust has settled on the reviews and the future hopefully looks a bit clearer, *PLJ* will continue to be somewhere that allows propagation of new ideas, reflection on good practice and promotion of initiatives.

This could involve you – while I get to write this bit, *PLJ* is a team effort – as we are looking for new Editorial Board members. Please see the advert on page 27 in this issue if you would like to join us and help develop *PLJ* for everyone.

If you would like to contribute an article on an initiative you've been involved in, or some research you've done, we welcome submissions. You just need to email me (see below) – don't wait to be asked!

I hope that you find something inside to inspire you – see you again in December.

Simon Smith
pljeditor@googlemail.com

Editor: Simon Smith, PLJ Editor, Kenton Library, Kenton Lane, Harrow HA3 8UJ

Email: pljeditor@googlemail.com

Managing Editor: Debby Raven

Editorial Board: Adrienne Adair, Madeleine Bentley, Briony Birdi, Kirsty Blyth, Liz Chapman, Peter Gaw, Mark McCree, Anne Sherman and June Turner.

Subscriptions and claims:
 World Wide Subscriptions Ltd.,
 Unit 4, Gibbs Reed Farm,
 Ticehurst, East Sussex TN5 7HE
 Tel: 01580 200657 Fax: 01580 200616
 Europe £70
 Outside Europe £75

Published by the Public Libraries Group of CILIP, the Chartered Institute of Library and Information Professionals. Printed by Headley Bros Ltd, The Invicta Press, Ashford, Kent, and London.
 The views expressed in this journal are not necessarily those of the Public Libraries Group, or the editors.



Autumn 2009

Contents

- 2-3 GENEVIEVE CLARKE describes the Six Book Challenge.
- 4-5 STEVE CRUMP on considering the needs of D/deaf library users.
- 6-7 FIONA HEFFERNAN discusses welcoming the homeless.
- 8-10 TIM BRYAN details the relocation of Gayton Central Lending Library, Harrow – in just 12 days.
- 11 One IT enquiry lead to something big in Enfield. PETER BROWN & SHEILA BARFORD explain.
- 12-14 HELEN DAHLKE, CHENEY GARDNER and SUBNUM HARIFF describe their career journeys.
- 15 CAROLINE BARKER on the relationship between libraries and the BBC.
- 16-18 AYUB KHAN and JANET EVERETT describe setting up a new fleet of mobiles.
- 19-20 JOHN VINCENT continues his regular 'Social Exclusion' column.
- 21-22 SHEILA PANTRY examines workplace bullying and aggression, and offers some solutions.
- 23-24,27 ALISON WHEELER and AYUB KHAN clarify what strategic commissioning means for libraries.
- 25 SIMON EDWARDS on the new supply chain accreditation scheme.
- 27-28 News

Cover: Fletchers staff selecting stock on a sheffield mobile (pp2-3)

Picture: Justin Sutcliffe

Next copy deadlines:

26 October (Winter 09 issue, 4 December)
 18 January (Spring 10 issue, 26 February)



Journal of the Public Libraries Group of CILIP
 The Chartered Institute of Library and Information Professionals