



Reaching out to ALL our users

Using interactive technologies
to support student engagement

Cardiff University • Trevithick Seminar Rooms • 4th May 2011

Programme

10.00 - 10.30	Registration, tea & coffee
10.30 - 11:00	Fill the communication vacuum – engage your users online Dave Puplett , London School of Economics
11:00 - 11.30	Social Networking, Remote Assistance and Self-help Dylan Meredith & Andy Greenway , Aberystwyth University
11.30 - 11.45	Questions
11.45 – 12.00	UC&R Wales AGM
12:00 - 13:00	Lunch. Optional tours of Trevithick Library <i>[UC&R Wales Committee meeting, part 1]</i>
13:00 - 13.30	Using Question Point to engage with the public Nia Dafydd , National Library of Wales
13:30 – 14:00	“Ask a Librarian live” – chatting with our users! Sonja Haerkoenen , Cardiff University
14:00 - 14:30	Tea/Coffee
14:30 - 15:00	Questions & Plenary with all 5 speakers
15:00	Close
15:30 -16:00	<i>[UC&R Wales Committee meeting, part 2]</i>

Directions

Trevithick Seminar Rooms 1 & 2
Trevithick Building
The Parade
Newport Road
Cardiff
CF24 3AA

[Location & Map - Cardiff University](#)

[Trevithick Building ground floor plan](#)



How to book

Cost: **£30** for UC&R members, **£50** for non-members.
Buffet lunch included.

Please let us know about any dietary requirements when you book.

If you would like to attend contact **Elizabeth Kensler**
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