Welcome to the June issue of the HLG Newsletter. I begin my editorial with the very sad news that Emily Spain (nee Harker), who was a previous editor of the Newsletter, died in April aged 30.

She began her career as a graduate trainee at University of Leeds in 2003. A chartered librarian, Emily spent two years as a skills trainer at Mid Yorkshire Hospitals NHS Trust, and then became site librarian at Leeds Teaching Hospital before moving to EBSCO as the first UK and Ireland Implementation Specialist.

Emily brought true professionalism wrapped up in laughter and dedication for her job when she joined EBSCO in 2008 and she continued to support her profession throughout her time at EBSCO. She offers a view on librarianship in the December issue of CILIP (CILIP Health Libraries Group Newsletter, 27(4) December 2010) and we hold on to her message ‘keep up the good work’.

Emily leaves behind her husband of one year, Alan, her parents Maureen and Kim, and her two dogs. A formal obituary will appear in the newsletter's sister publication, the Health Information and Libraries Journal, later this year.

In remembrance of Emily and her love of life and her Grandma’s cakes. The HLG Newsletter team and HLG committee send their heartfelt condolences to her family and friends. This issue is dedicated to her memory.

In this issue we have a report about a recent visit to Stanford Lane Medical Centre Library to give us a taste of an American medical library and also an update on medical libraries in the Soviet Union. And of course our regular columns covering open access, new technologies, information needs, health librarianship and lots more.

We still have an exciting opportunity for someone to join the Newsletter team. In the last issue we provided details about how to apply for the Book Review column editor. Unfortunately we had very little interest first time round. It offers a great opportunity to gain some experience in contributing to a Newsletter and also looks great on your CV so do have a think about applying – details provided in the column.
We are always looking for people to get involved – particularly writing an article for the Newsletter. If you would like to get involved or have ideas for columns/developments or if you would like to write a short piece (1000-1500 words) for the Newsletter then do please get in touch with me.

I hope you find this issue of the Newsletter useful, informative and enjoyable. See you next issue!

*Elise Collins, Editor, HLG Newsletter with Claire Honeybourne, EBSCO*

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Please make sure you have registered your email address with Cilip via the website otherwise you could be missing out on important HLG announcements.

It is not enough to have given your email address when renewing your Cilip subscription. You need to register via the Cilip website:  
[http://www.cilip.org.uk/aboutcilip/welcome](http://www.cilip.org.uk/aboutcilip/welcome)
Group news

Health Information and Libraries Journal

Regular Features
After ten years as a column/feature editor for HILJ Andrew Booth has indicated that he wishes to step down from the Using Evidence in Practice feature. We are delighted that Andrew has agreed to remain a member of the HILJ EAB. However, with his departure as a feature editor, it is timely that we review the LIS health landscape and, as part of the consultation process, we welcome your views on how you’d like to see this aspect of the journal develop. Should the feature continue in its current form? Or should another topic take its place? And if so, what? Please send your comments to me at m.j.grant@salford.ac.uk including ‘HILJ: Regular Feature’ in the subject field.

Condolences
It was with great sadness that we learnt of the untimely death of Emily Spain (nee Harker) in April. I had the pleasure of working along Emily for a number of years, first in her capacity of HLG Newsletter Editor, as HILJ Feature Editor of Learning and Teaching in Action and latterly as an Editorial Advisory Board member. Emily brought her enthusiasm, intelligence and ready smile to all of our time together and she will be sadly missed. The editorial team of the Health Information and Libraries Journal wish to pass our sincere condolences to Emily’s family and many, many friends.

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Maria Grant, Editor and Penny Bonnett, Assistant Editor. HILJ.
Email: m.j.grant@salford.ac.uk and pabonnett@tiscali.co.uk

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Sub-Group News

IFM Healthcare

Committee changes
Richard Bridgen has stepped down as Chair of IFMH. Jane Surtees took over the Chair from 1st April. Thanks go to Richard for his hard work over the last three years and we wish Jane all the best in her new role.

INFORM 21(2) – Summer 2011
This issue has been slightly delayed, but we aim to publish in early July. Featured articles in the latest edition of IFMH INFORM include:
- Kristen O'Leary presents NHS Evidence’s QIPP Collection.
- Mahmood Adil from the NHS Institute presents ‘The evidence base information for Cost & Quality - what is needed?'
- Ray Foley presents a case study of local service improvement at Derby Foundation Hospitals NHS Trust
plus your usual regulars: IFMH News and Committee Meeting Digest; Surf's Up; Sidelines; NLH Update; NLH Health Management Specialist Library News and Key Topic; e-Library Scotland Update.

Why not write for INFORM?
You can contribute to Inform in one of two ways. You could either write a one-off article for the journal, or if you see yourself as a budding thought-leader and commentator, you could write a short regular column/opinion piece for us. Publishing articles is good evidence of CPD and show a willingness to engage with the profession. While we cannot promise you a pay-rise as a result of an article in Inform, a list of publications always look good at the end of a c.v.!
Email Jane Surtees Jane.Surtees@derbyhospitals.nhs.uk or Catherine Ebenezer mailto:catherine.ebenezer@tewv.nhs.uk if you’re interested in contributing a one-off or regular article for INFORM.
IFMH Members Discussion List
Our discussion list has moved to JISCmail. To post to the list members just need to email ifmh-members@jiscmail.ac.uk. The purpose of the list is to provide a safe and supportive environment in which you, our members, can share information, questions and thoughts with your fellow members and us, the IFMH committee. So, if you have a burning question you've always wanted to know the answer to, have a resource you wish to share, or if you'd just like us to know what you're thinking, now's the time! Visit http://www.ifmh.org.uk/discussion.html for details.

Elisabeth Barry, Publicity Co-ordinator, IFM Healthcare. Email: Elisabeth.Barry@kingstonhospital.nhs.uk

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Libraries for Nursing (LfN)

Study Days
We have a joint study day with UHLMG on Monday 20th June 2011 on “Preparing for Practice – the new nursing curriculum” at Chilworth Manor Hotel, Southampton. We are planning a study day for the autumn. Watch our website and mailing list for further details on date, venue and speakers. Don't forget LfN Members get discounted rates for our events.

Membership
If you wish to subscribe or renew your subscription to the LfN bulletin for 2011 (you get copies of our bulletin and reduced rates at study days) please contact Alison Paul – details are on our website: http://www.cilip.org.uk/lfn or email: librariesfornursing@cilip.org.uk

Bulletin
Our Spring 2011 Bulletin has just been posted to LFN subscribers. It contains articles about 24/7 opening at the Comet Library at Luton and Dunstable Hospital and a personal view on using Prezi and PowerPoint to deliver presentations as well as our usual current awareness and professional literature section. Our next Bulletin will be out in Summer, if you would like to contribute an article, book review or a report from a conference please contact the editor - Sarah Kevill s.j.kevill@stir.ac.uk

Committee
If you are interested in joining the committee please email us at: librariesfornursing@cilip.org.uk to find out more.

Web 2.0
LfN is now on Twitter. To see more details and follow the link, please see our website: http://www.librariesfornursing.org.uk

Mailing List
There is a JISC mailing list ‘lis-nursing’ (lis-nursing@jiscmail.ac.uk) which is helpful for those working in nursing, midwifery and health library and information services.

Jane Shelley, Chair, Libraries for Nursing. Email: jane.shelley@anglia.ac.uk

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HLG Wales

No news this session

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Visit to Stanford Lane Medical Centre Library

On a recent trip to see my family in California I arranged a visit to the Stanford Lane Medical Library at Stanford University’s Medical School. Stanford is considered to be one of the top universities in the U.S. with a very competitive medical program and I was curious to see a good example of an American medical library to compare with what we have here in the UK.

The sun was shining brightly on a balmy day in early January when I turned up Pasteur Drive in Palo Alto where the medical campus is located. Having eventually found a parking space at the hospital (an equally formidable task in the US as in the UK!), I rushed over to the Lane Building in which the medical library is based and was given a warm welcome by Sandee Brekke (Director of Access Services) and Marilyn Tinsley (the Research Librarian with whom I had arranged this visit) who gave me a quick tour of the library.

What struck me first was the absence of stock, or rather physical stock; most of the library collection at Lane Medical Library is available online and the physical space of the library is dedicated for users to study on the PC workstations or with their own laptops. 95-98% of journal content is e-only and Lane subscribes to only three current print journals – BMJ, Lancet and JAMA. Despite the lack of the usual rows of shelving and racks of journals the space still feels and looks distinctly like a library and I felt it is a fine example of how most medical libraries will look in the future.

Marilyn had very kindly arranged a meeting to introduce me to some of the other staff members at Lane, including Heidi Heilemann, Associate Director of Knowledge Management and Director of the Lane Library, Dick Miller the Director of Resource Management and Drew Bourn, who works as the History Curator at Lane. We had a good chat about the work taking place at Lane as well as medical libraries in the US generally and how they compare to the UK. It was encouraging to hear that many of the same challenges and opportunities we face in the UK are shared by our colleagues based in the US, such as reduced funding, promotion of information literacy in a digital age and finding innovative ways to use the library space.

The Lane Library has over 35 members of staff with a wide variety of skills and is part of the Information Resources and Technology Division which reports directly to the Dean of the School of Medicine. Funding comes from the university and various other endowments and grants. The library is part of the National Network of Libraries of Medicine (NN/LM) Resource Libraries network in California which is organised to share practice and resources between medical libraries at a state and national level.

The main users of the library are the medical students and there are less than 90 medical students in each class, which I was told was quite small compared to many other medical schools in the US. Other users include post-docs, research fellows and medical staff based both on-site and in the community. Members of the public can also use the library although they do also have a dedicated patient information library in the hospital itself as well as a satellite patient resource centre at the nearby Stanford Shopping Centre.
The library have their own IT support team and an on-site archivist who manages the historical material of the medical school and organizes exhibitions, displays and regular tours. The History Centre are considering utilising GPS and mobile technologies to create interactive environments so patrons can learn more about the medical school and its history as they walk around the campus.

Being based in the heart of Silicon Valley has definite advantages and the Lane Medical Library has a presence on Facebook, Flickr and Wikipedia. Many of their historical resources can also be found on Google Books. I was particularly impressed by their website which offers a comprehensive range of services to the library patrons. Once users have logged into the site with their SUNet ID they can use the customised ‘Lane Search’ which searches PubMed, Scopus, ejournals, ebooks, images, clinical decision tools (such as Up-to-Date) and health statistics resources. All resources found via Lane Search are available on-line with a single sign-in to access the results full-text.

The library offers a wide and innovative list of courses to their users such as PubMed and Scopus database searching, reference management, carrying out systematic reviews, finding funding for research and fellowships and creating effective presentations. There are also 13 Library Liaisons who work with various departments, institutes and student groups to embed the library resources and specialist expertise within the work of the medical campus. I chatted briefly with Library Liaison Lauren Maggio who has regular slots on the medical students’ curriculum (she also works as a clinical librarian and the global health librarian) and is currently running an information literacy course for the students which uses creative scenarios to get them thinking about using information in their practice. She told me about a recent session where they discussed new breast cancer guidelines by playing different roles such as fund-holders or community practice staff to see the guidelines from different perspectives.

As well as the physical library space the library staff also manage the medical students’ learning environment. As the medical students don’t have accommodation on-site the library is their ‘home’ while they are on site and they have a dedicated space on the 4th floor of the newly built Li Ka Shing Centre with seminar rooms, IT access, photocopying/printing facilities, a kitchen, fully equipped gym and sofas to crash on after night duties. The crowning glory of the centre is the patio which offers stunning views of the campus and the nearby Santa Cruz Mountains.

I thoroughly enjoyed my visit to the Lane Library and must extend thanks to Marilyn and Sandra for taking time from their busy schedules to show me around the library and campus. The services offered by the library are truly first-class and I came away eager for more opportunities to share practice and network with our library colleagues ‘across the pond’.

Sian Aynsley, Information Skills Trainer, South London Healthcare NHS Trust

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Moscow libraries: architecture and function

Previously we reported on medical libraries in the former Soviet Union [Refs 1-3]. Here is presented additional information on Moscow libraries with some illustrations.

Fig. 1 The Russian State Library (formerly Lenin Library) with the monument of Feodor Dostoevsky in front of it. The building was designed in 1927-1929, and completed in 1941. Before that, the Library was situated in a neoclassical building nearby, known as the Pashkov House, which recently underwent major repair with a reconstruction of the interior. The front of the new Library is neoclassical as well, but the aura of Constructivism, still alive in Moscow of the late 1920s, is recognizable. The immense columns of the Library symbolize stability of the Marxist ideology and the fundamental role of scientific knowledge in it. The Library and the storehouse behind it were constructed near the entrance to the Kremlin, having replaced several older buildings. Since the 1990s, large-scale repairs have been carried out in the Library; during this time much of the collection was not available for readers. Most of the foreign professional journals issued before the year 1985 were transferred to the division of the Library in the suburb town of Khimki. In addition, all domestic newspapers (except for the previous year) and many foreign books on science and medicine are in Khimki as well. It can be heard as justification that the Russian State Library, one of the largest in the world, is unfavourably located: in the crowded city centre, near the entrance to the Kremlin; and the readers should be possibly redirected elsewhere. It is a reason indeed, but the division of the State Library should have been placed probably not so far away.
Fig. 2 The Central Medical Library in Moscow was completed in 1978, designed as a part of an architectural ensemble including also the Institute of Scientific Information, the Central Economics and Mathematics Institute and an open pool, which has been without water during the last 2 decades. High-rise buildings continue to appear near and within the architectural ensemble.

Fig. 3 A reading hall of the Central Medical Library. The space upstairs was also a reading hall in the 1980s, but now it is used by the I.M. Sechenov Medical Academy (recently renamed as university) for teaching, which causes noise in the reading hall and shortage of space for book storage. Also other rooms were taken from the Library. As a result, most of the foreign journals from the 1990s and other literature were transferred to the basement [1-3].
Fig. 4-5 Department of the Current Periodicals. Some of the new journals were damaged by water during recent leakages.

Fig. 6 Storage of journals in the basement, which was repeatedly flooded. From the basement, the journals are not given out to the readers. Some journals were damaged by water and are unsuitable for further use. More illustrations are in [3].
Fig. 7 & 8 Editions from the 18th century with the traces of water damage. A paper pocket is affixed onto an ancient engraving. There is a tendency: old books are rarely asked and, because of the shortage of space, they are transferred to basements and other remote rooms, where they are at risk of water damage.

Sergei V. Jargin, Peoples’ Friendship University of Russia, Moscow. 
sjargin@mail.ru

Bibliography

1. Jargin SV. The state of medical libraries in the former Soviet Union. Health Info Libr J 2010, 27, 244-248

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Internet sites of interest

Open access – a better update

I need to start with an apology. I managed to send the March column before I had quite finished it. I had meant to rewrite the introduction, and there were some links that had not been amended. Please ignore the March 2011 column and read this one instead! I do apologise for this, and especially to anyone who has sent the links or column to anyone, or put anything on a website or blog. I am sorry for any inconvenience or extra work I have caused.

The original column on open access appeared in September 2007. Open access has moved on and developed, and so I felt an update is worthwhile. I hope this is now an update worthy of the name!

What is open access?

Material published on open access is free to read, with no payment needed and no subscription necessary. The idea predates the internet (although perhaps it was not known by that name), but the internet has made new things possible. Open access is also one response to the serials crisis.

Some research funders insist that work they have funded is published as open access, and some universities (including mine) have similar requirements.

We can distinguish open access publishing and open access archiving.

Open access publishing is a publication model in which neither the reader, nor the reader’s institution, pays to access a journal article. To cover their costs, publishers may charge the authors a fee, and the authors may be able to meet this from research funds, or, in some institutions, an institutional fund. Some open access journals charge no fee. Some journals are entirely open access, while some traditional journals and publishers offer an open access option, so that some articles in the journal are available only to subscribers, and others available to everyone.

Open access archiving exists alongside more traditional publishing. A version of the article is made available on open access, in a subject or institutional repository. This version will exist in addition to the published version. Many publishers do not allow the published version of an article to be made available in this way, but will allow the authors’ final draft, post peer review, of the article to be made available. This final draft will not bear the publisher’s logos, formatting, or volume and page information. The text may be identical to the published version, or at least close to it.

Two final things worth noting. “Open access” does not override copyright. Some open access material will be published under a Creative Commons licence, but some will be published under other sorts of licence, and be subject to more restrictions. And “open access” certainly does not imply a lack of peer review. Material published in an open access journal will be peer reviewed. Material in an open access archive may be a post peer review draft, as discussed above. It may, however, be a “preprint”. “Preprints” have not been peer reviewed, and may not actually have been accepted for publication anywhere. Preprints are common currency in some subject disciplines, for example, physics or economics, where they have always formed part of the way that scholarship is produced and discussed, and it is usual to produce preprints and
working papers before publishing. My experience with medicine is that preprints are not liked – people prefer to keep their ideas to themselves until they are published. So, when reading something from an open access archive, it is worth determining exactly what it is that you are reading, and how it relates to published work.

All links were checked on 12th May 2011.

General information on open access

Mark Funk: Open access – a primer
Will help unravel the various open access alternatives- this seems still to be the latest version.

Peter Suber: Open access overview
http://www.earlham.edu/~peters/fos/overview.htm

SPARC Open Access Newsletter
http://www.earlham.edu/~peters/fos/newsletter/archive.htm
A regular publication, produced by Peter Suber. The archive includes all issues to date.

SHERPA
http://www.sherpa.ac.uk
SHERPA is major support mechanism for repositories, and therefore one of the major sources of information and advocacy material for open access archiving.

Open access publishing

Directory of Open Access Journals (DOAJ)
http://www.doaj.org
DOAJ lists open access journals that are peer reviewed, and so is a useful tool for choosing a journal to publish in. It covers all subjects. The contents of the journals can also be searched. It does not include journals that are not entirely open access, where some articles are subscription only and others open access. RoMEO (see below) does give details of “traditional” publishers’ open access (“paid open access”) schemes, for example, BMJ Unlocked or Springer Open.

Open access archiving – institutional repositories

Institutional repositories contain work from one institution. Who has a repository? There are two major directories which will help you to find out, and give statistics on content.

OpenDOAR
http://www.opendoar.org/
Maintained by the SHERPA Project (see above)

ROAR (Registry of Open Access Repositories)
http://roar.eprints.org/
Open access archiving - subject repositories

A subject repository contains work from many institutions. The arXiv e print archive (http://arxiv.org/) is a long standing subject repository covering certain areas of physics, and there are others. OpenDOAR and ROAR will help you locate subject repositories, but UK PubMed Central is the one that affects medicine and health the most. Many health and medical funders mandate authors to deposit their work in UKPMC.

PubMed Central
http://www.ncbi.nlm.nih.gov/pmc/
PubMed Central, maintained by the National Library of Medicine, is an archive of backfiles of biomedicine journals, with full text available free. There are links to this from PubMed. But it also contains authors' manuscripts of papers funded by bodies that mandate them to make their work available on open access, as mentioned above. See http://www.ncbi.nlm.nih.gov/pmc/about/authorms.html for details of this.

UK PubMed Central
http://ukpmc.ac.uk/
Closely related to PubMed Central, this contains author manuscripts of papers published by UKPMC funded researchers, who mandate deposit in UKPMC.

Searching the contents of open access repositories

Google indexes some repositories and some other open access material, and so do other search engines. Some open access journals are in PubMed (although open access repositories, apart from PubMed Central) are not. If you want to search only open access material, here are some specialist tools:

BASE
http://www.base-search.net/index.php?i=b
BASE is produced at Bielefeld University in Germany. It used to include subscription material available to Bielefeld University, but I think this is no longer the case, and it only includes open access material.

Institutional Repository Search
http://irs.mimas.ac.uk/
Originally part of INTUTE, this searches across 130 (in 2007 the figure was 76) UK academic repositories, including The Depot (http://www.depot.edina.ac.uk/), which is a repository for use by academics whose institution does not have its own repository.

OAISter
http://www.oclc.org/oaister/
OAISter is a union catalogue of digital resources and is a major source for open access material available in full for free. Started by the University of Michigan, it is now part of OCLC. A list of indexed sources is available at http://www.oclc.org/oaister/contributors/default.htm.

OpenDOAR Search
http://www.opendoar.org/search.php
A trial service, using Google’s Custom Search, searching repositories listed in OpenDOAR. OpenDOAR Search is global.
Scientific Commons
http://en.scientificcommons.org/
Scientific Commons indexes items from open access repositories (now over 38 million items, in 2007 the figure was 13 million). It enables you to search for co-authors of a particular person, as well as giving links to the full item in its home repository.

SHERPA Search
http://www.sherpa.ac.uk/repositories/sherpasearchalluk.html
Another trial service using Google’s Custom Search, searching only UK repositories.

Open access archiving: which publishers allow it?
Authors may sign away a lot of rights in their work when it is accepted for publication, and they can only do certain things with the work once it is published. They therefore need to check if they are allowed to put their article, or a version of it, in an open access archive. Many publishers do allow archiving, but perhaps not immediately, and perhaps not the use of the final published PDF file. The major source of information about who allows what is:

RoMEO
http://www.sherpa.ac.uk/romeo.php

What do grant awarding bodies require?
As mentioned above, grant awarding bodies may insist that the work that they have funded is made available on open access. Exactly what these funders require is described in:

JULIET
http://www.sherpa.ac.uk/juliet/index.php
Another SHERPA project. People working in academic institutions would be well advised also to check if their own institution has any open access mandate. The University of Leicester, for example, mandates deposit of publications in its open access repository, Leicester Research Archive.

More information
A regularly updated bibliography is

Charles Bailey’s Scholarly Electronic Publishing Bibliography
http://www.digital-scholarship.org/sepb/sepb.html
Section 7 covers publishing models (including open access), and section 9 repositories.

The next column (unless I need to do this one again!)
Aside from the BLDSC, are there libraries or networks that you use to obtain inter library loans? Lesley Huss of the Birmingham Community Healthcare NHS Trust has kindly sent me a list, which I will use as the basis of the next column. If you use a library or network that you can recommend or share with others, that I can add to Lesley’s list, please let me have details, by July 31st. And thank you.
The column editor is changing office

I am not changing jobs, but my site library, the University of Leicester’s Clinical Sciences Library is closing, and books, journals, staff and services are moving to the larger site library, the multi-award winning David Wilson Library.

So, my contact details from the start of August will be:

Keith Nockels
David Wilson Library
University of Leicester
PO Box 248
University Rd.
Leicester LE1 9QD

Email: kn5@le.ac.uk (this is unchanged)
(At this point I do not know what my new phone number will be)

Reproduction of the contents of this column, with acknowledgement to Health Libraries Group Newsletter, is absolutely fine – please do!

Keith Nockels, Information Librarian, University of Leicester
Contributions should be sent to kn5@le.ac.uk

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Meeting reports

CILIP HLG Study Day ‘Articulating the Benefits of Health Library Services’
George Eliot Hospital, Tuesday 15th March 2011.

It is a truism that in the current financial climate all services need to demonstrate their value and impact to ensure continued funding and support. This recent HLG Study Day provided members with an opportunity to consider how best to demonstrate the value of our services to our organisations.

It is tempting to see this imperative as a threat but the message from the Study Day was more positive. The facilitators (Sandra Ward and Ian Wooer of Beaworthy Consulting & IDW Ltd respectively) argued that notions of value and impact were present in the formation of NHS libraries and that there are many tools we can use to demonstrate value in meaningful ways.

This Study Day provided me with much material for reflection and concrete ideas about how myself and colleagues can demonstrate impact in our local context. Reflection and discussion with other participants within Sandra and Ian’s framework of a library and information service (LIS) sense check via “traffic lights” was both reassuring and salutary and I will make use of this framework when evaluating the effectiveness of my local service as a whole as well as particular projects/innovations.

Traditionally, applying planning and performance indicators such as the use of a ‘balanced scorecard’ has perhaps not been a high priority for NHS LIS managers. Also, the need to demonstrate the impact of services in which resources may be being accessed remotely online away from LIS service points, and where LIS staff may be unsure as to what customers do with information, is a challenge. However, Sandra and Ian highlighted many useful tools which can be used to demonstrate value. Their glossary and definitions were excellent in giving me the ‘language’ by which I can articulate value. I will also try to make links with planning and performance professionals to find out which indicators are already used within the organisation to apply lessons from the Study Day to the local context.

However, key ‘take home’ messages for me would be to make use of the ‘balanced scorecard’ technique to inform strategic planning/the planning of specific projects and to consider how the LIS supports the structural (asset capital) of the organisation as well as its social capital. Often we think of libraries as supporting social (i.e. human) capital in terms of individual learning/CPD which may be lost as individuals leave the organisation. However, the Study Day showed that libraries can also support structural capital (i.e. the structures, knowledge, processes) that remain in an organisation after employees have left. For example, a literature search undertaken to support pathway/guideline development increases structural capital.

The Study Day facilitators gave very good explanations of ‘return on investment’ (ROI) – a form of cost benefit analysis which can be used to demonstrate impact in a quantifiable way. It is possible to apply this to many library processes, e.g. inter-library loans; production of a local current awareness bulletin.

Another topic we explored was appropriate methods of communicating with stakeholders to articulate LIS impact and benefits. Sandra and Ian gave some excellent definitions and examples and the group participated in a lively ‘knowledge
café’ to discuss communication channels which would be appropriate for different stakeholders. This discussion will impact on my practice as it gave me new insights into effective means of communicating with stakeholders regarding specific projects, e.g. via the formulation of a benefits plan prior to projects. I had not previously appreciated the importance of a benefits plan so this was a very useful pointer.

Demonstrating value in NHS libraries is a challenge. But as Sandra and Ian and participants argued, it is possible to articulate a ‘golden thread’ between LIS activities and the core businesses/purposes/risks relevant to individual organisations.

To sum up, I will seek to apply the learning I gained in this course by:

• Using the model of a ‘sense check’ to continue to audit the local LIS
• Applying the ‘balanced scorecard’ technique to inform strategic planning
• Considering ways in which the LIS supports the structural as well as the social capital of the organisation
• Using the ROI framework to demonstrate cost-effectiveness
• Using new ways to communicate with stakeholders (e.g. via a benefits plan prior to new projects)

I would strongly encourage members to make use of the learning materials provided by Beaworthy Consulting and IDW Ltd for this Study Day which are available via the HLG website at the following URL:
http://www.cilip.org.uk/get-involved/special-interest-groups/health/events/training-events/archive/Pages/default.aspx

Rachel Steele, Site Librarian, Tees, Esk & Wear Valleys NHS Foundation Trust

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Book review

HLG Book Review Editor Post

The HLG newsletter is looking for an editor for the book review column. This is an
reviewers’ role entails allocating review books to suitable reviewers and collating and
editing the reviews.

See the current newsletter for an example of the book review column:
http://www.cilip.org.uk/specialinterestgroups/bysubject/health/newsletter

The role:

• Sourcing books for review by browsing publishers catalogues etc
• Contacting publishers for review copies
• Organizing the allocation of review copies to interested reviewers
• Editing the completed reviews for publication in the newsletter.
• Requires a few hours of work over the course of a quarter cycle of the
publication

Benefits:

• Increasing your CPD profile.
• Keeping up to date with health information trends
• Excellent experience for your CV

To apply:

Please e-mail elise.collins@wales.nhs.uk with a paragraph about why you would
like the role and what relevant experience you would bring to it, by 30th June 2011

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Current literature

New technologies


Medical students and junior doctors at Duke University, North Carolina and Texas A&M University were given for 18 months Kindles uploaded with academic texts to support their training. Shurtz and von Isenburg report on these two trials with useful results particularly for colleagues thinking about introducing this service to their users.


This article focuses on 11 endometriosis patients’ blogs and on their authority and usefulness for other sufferers, information seekers and practitioners.

Information needs


http://www.eahil.net/journal/journal_2011_vol7_n1.pdf (OA)

29 UK-based health librarians offered their views on the promotion and evaluation of outreach service for this Delphi study.


The literature on the evaluation of clinical librarian services has here been thoroughly reviewed and the authors have identified a number of assessment models. This article is illustrated by a number of extremely informative tables.


http://www.biomedcentral.com/content/pdf/1472-6920-11-17.pdf (OA)
Unsurprising results emerge from the assessment of first year dental students’ information skills. The article usefully includes the assignment and the survey used for this research.

Health librarianship


This is the first in a series of articles on the role of health librarians within the changing Australian health sector. O’Connor develops here the idea of a three-tier competency system: Scope of practice (qualification level), Advanced scope of practice (specialist librarian) and Extended scope of practice (subject or individual expertise).


Following on from ‘Scopes of practice’ by Patrick O’Connor (above), the author articulates the need for a competencies framework for specialist health librarians in Australia in order for the profession to remain relevant.


A team of librarians at La Trobe University in the Faculty of Health Sciences has recently undergone a restructuring to become entirely subject support focussed. From a British perspective, this is a rather fascinating account.


Members of the Canadian Health Libraries Association and other health libraries were asked to complete a survey in 2010 about the priorities and changes for the future. The difference between the 2001 demographics and the current ones are particularly interesting.

Fabienne Michaud, The Royal Society of Medicine
Contributions should be sent to Fabienne.Michaud@rsm.ac.uk or Library Services, The Royal Society of Medicine, 1 Wimpole Street, London W1G 0AE

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Diary of events

7-10 June 2011
The Nottingham Systematic Review Course 2011
University of Nottingham, Nottingham
http://szg.cochrane.org/workshops-and-events
£849 (Discounts available for internal applicants and group bookings)

12-15 June 2011
SLA 2011 (Special Libraries Association) Annual Conference and INFO-EXPO
Pennsylvania Convention Center, Philadelphia, Pennsylvania
http://sla2011.tornado1.com/
Range of package options

13-14 June 2011
International Clinical Librarian Conference 2011
Birmingham Botanical Gardens, Birmingham
http://conference.euhl.org.uk/
2 days £250, 1 day £150

25-29 June 2011 (Pre-conference 25-26 June, Conference 27-29 June)
HTAI 2011: HTA for Health Systems Sustainability
Rio de Janeiro, Brazil
http://www.htai2011.org/
Range of package options

27-30 June 2011
6th International Evidence Based Library & Information Practice (EBLIP6) Conference
University of Salford, Greater Manchester
http://www.eblip6@salford.ac.uk
Full fee £400. Day rate £150

5-8 July 2011
EAHIL 2011
Istanbul, Turkey
Registration 375 EUR

12-13 July 2011
Umbrella 2011
University of Hertfordshire, Hatfield
Range of package options

14 July 2011 (& 17 October 2011)
Basic critical appraisal skills workshop (BMA and Trent RDSU)
BMA House, London
http://www.bma.org.uk/whats_on/library_courses/LIBCASWorkshops.jsp
£140 Lunch included

26 July 2011
Getting the best out of search filters
Alcuin College, University of York
http://php.york.ac.uk/inst/yhec/web/services/training/information_skills.php
£195 (plus £39 VAT)
13-18 August 2011
77th IFLA General Conference & Assembly
San Juan, Puerto Rico
http://www.ifla.org/en/ifla77
Range of package options

5-9 September 2011
17th Oxford Workshop in Teaching Evidence-based Practice
St. Hugh’s College, Oxford University
http://www.cebm.net/index.aspx?o=5923
£1200

5-9 September 2011
Systematic reviews and meta-analysis of health research
London School of Hygiene & Tropical Medicine, London
http://www.lshtm.ac.uk/prospectus/short/ssrh.html
Course fee £1195

14 September 2011
Critical appraisal skills for healthcare librarians: building on the basics
CILIP, London
http://www.cilip.org.uk/jobs-careers/training/pages/critical-appraisal-skills-building-on-the-basics.aspx#dates
CILIP personal member: £220+VAT; CILIP organisation member: £265+VAT; Non members: £310+VAT

16 September 2011
Online searching (MEDLINE Plus) – basic
BMA House, London
http://www.bma.org.uk/whats_on/library_courses/LIBOnlineSearchingCourses.jsp
BMA members: £160+VAT; Non-members: £320+VAT. Lunch included.

7 October 2011
Basic critical appraisal skills workshop (BMA and ScHARR)
BMA House, London
http://www.bma.org.uk/whats_on/library_courses/LIBCASWorkshops.jsp
£140 Lunch included

26-28 October 2011 (Workshops 26 October 2011)
Internet Librarian International 11
Copthorne Tara Hotel, London
Prices and details to be confirmed

25 November 2011
Online searching course (advanced)
BMA House, London
http://www.bma.org.uk/whats_on/library_courses/LIBSeekEvidenceMedline.jsp
BMA members: £160+VAT; Non-members: £320+VAT. Lunch included.

Julia Garthwaite, Deputy Site Librarian, Cruciform Library, UCL
Contributions should be sent to j.garthwaite@ucl.ac.uk

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Newsletter editorial notes

CILIP is the UK’s professional body for library and information professionals and includes the Health Libraries Group (HLG) as one of its subgroups. HLG has two regular publications: the Health Information and Libraries Journal (HILJ) and the HLG Newsletter. In a collaborative approach, they provide their joint readership with a comprehensive coverage of the health and social care information sectors. The HLG Newsletter is freely available to all across the globe and is posted quarterly on the HLG web site. Published by Blackwell Publishing Ltd., HILJ is the official journal of the HLG. Reduced subscription rates are available to members of HLG, the European Association for Health Information and Libraries (EAHIL), the Medical Library Association (MLA) and the Australian Library and Information Association (ALIA). Members wishing to subscribe to the journal should order direct from Blackwell Publishing Ltd., 9600 Garsington Road, Oxford OX4 2DQ, quoting their CILIP membership number.

Contributions to the Newsletter should be sent to:

Editor  Elise Collins  elise.collins@wales.nhs.uk / eacollins@hotmail.com

Internet sites of interest  Keith Nockels  knh5@le.ac.uk

Book review  Currently no column editor in post

Current literature  Fabienne Michaud  Fabienne.Michaud@rsm.ac.uk

Diary of events  Julia Garthwaite  j.garthwaite@ucl.ac.uk

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HLG Members email discussion list

Sign up today by going to http://www.jiscmail.ac.uk/hlg-members and following the onscreen instructions.

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